## In The Matter Of:

## Public Hearing

## Hospital Conversion Initial Applications

December 10, 2020



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Page 1
                                                                                                               Page 3
                                                             CharterCARE, a subsidiary of Prospect Medical
  RHODE
         ISLAND OFFICE OF THE ATTORNEY GENERAL AND
         RHODE ISLAND DEPARTMENT OF HEALTH
2
                                                            2 Holdings, owns and operates Roger Williams
3
                                                             Medical Center and Our Lady of Fatima Hospital
                   PUBLIC MEETING
                                                            4 in Rhode Island.
5
                                                            5
                                                                          Here on behalf of the attorney
                                                             general's office is Attorney General Peter
  NOTICE OF APPLICATIONS:
                                                            7 Neronha; the attorney general's healthcare
  HOSPITAL CONVERSION INITIAL APPLICATIONS OF
  CHAMBER, INC.; IVY HOLDINGS, INC.; IVY INTERMEDIATE HOLDINGS, INC.; PROSPECT MEDICAL
8
                                                             advocate, Jessica Rider; the attorney general's
  INTERMEDIATE HOLDINGS, INC.; PROSPECT MEDICAL HOLDINGS, INC.; PROSPECT EAST HOLDINGS, INC.; PROSPECT EAST HOSPITAL ADVISORY SERVICES, LLC; PROSPECT CHARTERCARE, LLC; PROSPECT CHARTERCARE SJHSRI, LLC; PROSPECT CHARTERCARE RWMC, LLC
                                                             insurance advocate, Maria Lenz; and, again,
                                                           10 myself, Miriam Weizenbaum, chief of the civil
11
                                                           11 division.
12
                                                           12
                                                                          Tonight we will initially be hearing
13
                                                           13 from the attorney general and then from the
          DECEMBER 10, 2020
  DATE:
  TIME: 5:00 P.M.
PLACE: ZOOM CONFERENCE
14
                                                           14 Department of Health, followed by a description
15
                                                             of the format that we'll be following for this
16
                                                           16 meeting, and then public comments.
17
                                                           17
                                                                          Again, I would like to thank
  APPEARANCES:
18
                                                           18
                                                             everybody for participating and turn it over to
  Rhode Island Department of Health
Rhode Island Office of the Attorney General
Counsel to Transacting Parties
19
                                                           19
                                                             Attorney General Peter Neronha.
20
                                                           2.0
                                                                          MS. RIDER: Peter, you're on mute.
21
                                                           21
                                                                          MR. NERONHA: Thank you.
22
                                                           22
                                                                          I feel like I've been Zooming all
23
                                                           23 day, so I apologize for -- you would think that
24
                                                           24 would enhance my Zoom skills, but, obviously, it
25
                                                           25 has just hurt them.
                                                    Page 2
                                                                                                               Page 4
1
          (MEETING COMMENCED AT 5:02 P.M.)
                                                                          Let me begin by thanking everybody
              MS. WEIZENBAUM: Hello, everyone.
                                                             for participating in this public hearing, even
  I'm going to start this meeting. We are a
                                                             under these unusual circumstances. You know, it
4 little past 5:00, and I know that there are a
                                                            4 is critical important -- critically important
                                                             that we hear from the public as we conduct our
5 number of people who want to speak, so I want to
6 get us going, try to keep us on schedule, and
                                                             review of the proposed transaction.
7
                                                            7
  make sure that we have time for everybody.
                                                                          The transaction that is under review
              So, hello. My name is Miriam
                                                            8 by my office and the Rhode Island Department of
                                                            9 Health is the buyout of the corporate investor.
9 Weizenbaum, and I am the chief of the civil
10 division for the Office of Attorney General here
                                                           10 Leonard Green and other minority shareholders
11 in Rhode Island, and I'd like to -- I'd like to
                                                           11 collectively own approximately 60 percent of
12 first welcome everybody who is here and ready to
                                                           12 Prospect Medical Holdings by Samuel Lee, and the
13 participate and thank you for, I guess I should
                                                           13 David & Alexa Topper Family Trust currently
14 say, coming -- with air quotes, because we're
                                                           14 owning -- oh, excuse me. My Alexa here is
15 not actually together -- and also for braving
                                                           15
                                                             acting up here. This only happens in the era of
                                                           16 COVID.
16 this format and helping to make it work and
17 helping to make public participation happen.
                                                           17
                                                                          -- the David & Alexa Topper Family
18
                                                           18 Trust currently owning approximately 40 percent
              This is the joint public
19 informational meeting of the Office of the
                                                           19
                                                                       If the proposed transaction is
20 Attorney General and the Rhode Island Department
                                                             approved, Lee and Topper would own 100 percent
21 of Health regarding the proposed hospital
                                                           21
                                                              of Prospect Medical Holdings.
  conversion of Chamber, Incorporated, and Ivy
                                                           22
                                                                          Under the law and the Hospital
23 Holding, Incorporated, owner of Prospect Medical
                                                           23 Conversions Act, the State's review is to ensure
24 Holdings.
                                                           24
                                                              the viability of a safe, accessible, and
25
                                                           25
              At the local level, Prospect
                                                             affordable health care system that is available
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 1 to all of the citizens of the state and to
                                                      1 the center that's processing the application;
 2 review whether for-profit hospitals will
                                                      2 and Fernanda Lopes, the chief of the office
 3 maintain, enhance, or disrupt the delivery of
                                                      3 that's processing, also, the application along
 4 health care in the state.
                                                      4 with Powell, Polano, and Deb Brown. As you can
             We know, I know, how important this
                                                      5 see, a large team that, in alignment and in
 6 matter is to Rhode Island and particularly the
                                                      6 partnership with the attorney general's team,
 7 communities that Fatima and Roger Williams
                                                      7 has been working to get here today.
 8 Medical Center are serving, especially during
                                                                   We're putting a lot of resources into
9 the COVID-19 pandemic. I'm committed and my
                                                      9 this project, and so we want to make sure that
10 office is committed to a thorough and complete
                                                      10 it is evident how much of a priority this review
11 vetting of this transaction, which includes a
                                                      11 is and how much we are looking forward to
12 review of the parties to the transaction.
                                                      12 hearing from all of you so that we can be the
13 Hearing from the public tonight is a key part of
                                                      13 most informed in making these important
                                                      14 decisions.
14 that review and continuing to hear from the
                                                      15
15 public is critical to the review, and I'm
                                                                   Fernanda Lopes will commence with the
16 looking forward to hearing from all of you who
                                                      16 public comments. And so I want to thank you on
17 are here tonight. I appreciate the opportunity
                                                      17 behalf of the department and on behalf of
18 to welcome everyone, and I want to thank you for
                                                      18 everyone on the team for being here today and
                                                      19 for sharing your comments. Thank you.
19 your willingness to give comments and to give
                                                      20
20 your perspective.
                                                                   MS. LOPES: Thank you, Ana.
21
             MS. WEIZENBAUM: I think with that, I
                                                      21
                                                                   My name is Fernanda Lopes, and I
22 will turn it over to the Department of Health.
                                                      22 serve as the chief of the Office of Health
23
             Thank you, Attorney General Neronha.
                                                      23 Systems Development at the Rhode Island
24
             MS. NOVAIS: I'm trying to get off
                                                      24 Department of Health. I'd like to review the
25 mute, which I successfully did. So, thank you.
                                                      25 framework around the administrative and
                                                                                                     Page 8
                                               Page 6
             Good evening, everyone. My name is
1
                                                      1 procedural processes that will be undertaken
2 Ana Novais -- and thank you attorney general.
                                                      2 during today's meeting.
             My name is Ana Novais. I'm currently
                                                                   First, I'd like to note that this
 4 the assistant secretary of the executive office
                                                      4 meeting is being recorded. We also have with us
 5 of Health and Human Services, a position that I
                                                      5 a stenographer. So we should have an audio
 6 very recently started back in August, and then
                                                      6 recording and a transcript of this meeting for
 7 most recently I was the deputy director of the
                                                      7 the record. We have a large number in
 8 Rhode Island Department of Health.
                                                        attendance today.
             So on behalf of the Rhode Island
                                                                   As you know, this meeting is being
10 Department of Health, on behalf of our director,
                                                      10 run virtually, and in order for it to be
11 Dr. Alexander-Scott, who could not be here --
                                                      11 conducted in an organized and an orderly manner,
12 she's busy with responding to COVID at this
                                                      12 I am asking that everyone please remain on mute
13 moment, so she couldn't be here. If not, she
                                                      13 until it is your turn to provide comments.
14 would be here, because this is a critical and
                                                      14 Muting will help avoid any feedback and allow us
                                                      ^{15}all to hear those speaking one at a time. I
15 important meeting -- I wanted to acknowledge
16 everyone.
             We are here to listen to everyone's
                                                      16 really appreciate your flexibility in this
17 observations and comments regarding this
                                                      17 virtual environment.
18 hospital conversion application that is before
                                                                   As the link posted in the public
19 both the department of attorney general and the
                                                      19 notice for this joint public meeting is a live
20 Rhode Island Department of Health.
                                                      20 link, if you haven't already done so and are
21
             I would also like to let you know
                                                      21 interested in providing comment during today's
22 that the following members of the RIDOT team are
                                                      22 meeting, please sign up. Participants will be
23 in attendance: We have Director Powell, Sandra
                                                      23 called on to provide their public comments
24 Powell, our associate director of health; Jackie
                                                      24 according to that active list. It is important
25 Kelley, legal counsel; Mike Dexter, the chief of
                                                      25 that the person speaking during the course of
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 1 today's meeting identify themselves by name,
                                                       1 have the same structure with one change:
 2 affiliation, if any, and please spell it for the
                                                       2 top of the corporate chain, 100 percent
 3 stenographer so the record is clear.
                                                       3 ownership will be with the original cofounders
             Please refrain from posting reactions
                                                       4 of Prospect, Mr. Lee and Mr. Topper. Mr. Lee
 5 or engaging in chats on Zoom.
                                                       5 will have approximately 66 percent ownership and
             Finally, each participant in this
                                                       6 Mr. Topper, approximately 33 percent.
                                                       7
 7 meeting will have up to six minutes to speak. I
                                                                   You may take that down.
 8 ask that comments provided by those speaking
                                                       8 Fernanda.
 9 today please be pointed, succinct, and concise
                                                       9
                                                                   Now, what does this transaction mean
10 so that we have an opportunity to hear from all
                                                      10 to the two Rhode Island community hospitals? It
11 who have public comments to share.
                                                      11 means that the support that Mr. Lee and
12
                                                      12 Mr. Topper have given to those hospitals since
             If you have already submitted written
                                                      13 2014 will continue; operational support,
13 comments, those are part of the record and do
                                                      14 clinical support, financial support. It means
14 not need to be repeated here today. Written
                                                      15 the local leadership under Jeff Leibman will
  comments will continue to be accepted in place
16 of or should you want to supplement your verbal
                                                      16 continue. It means that the same medical staff
17 comments today. We're here to listen to the
                                                      17 and other health care providers will continue to
18 public's comments. All verbal and written
                                                      18 provide quality health care. It means that
19 comments will be considered by our agencies.
                                                      19 these two very important local community
20
             And with all of that said, I will
                                                      20 hospitals will continue to provide access to
21 turn it over to Attorney Rocha for a brief
                                                      21 high-quality affordable care to their patient
22 overview of the proposed transaction.
                                                      22 populations, many of whom live in underserved
23 you.
                                                      23 areas.
24
                                                      24
             MS. ROCHA: Thank you, Fernanda.
                                                                   Now, we do want to thank the attorney
25
                                                      25
                                                        general's office and the Department of Health
             General Neronha and the attorney
                                                                                                     Page 12
                                              Page 10
1 general team, Ms. Novais, and the Department of
                                                       1 for your time and efforts. We've been at this a
 2 Health team, good evening.
                                                       2 long time. We believe the transacting parties
             With Leslie Parker and Richard
                                                       3 have proved that they meet all statutory review
 4 Beretta, we represent the transacting parties.
                                                       4 criteria, and we look forward to an approval in
 5 As you've heard this evening, the reason we're
                                                       5 the near term.
 6 here is because of a proposed change of
                                                                   Now, before I turn it over to
 7 ownership at the top of the corporate chain.
                                                       7 Jeff Leibman, because it is December 10th, let
             And, Fernanda, you anticipated my
                                                       8 me wish everyone and their families happy
9 next request.
                                                       9 holidays, and I hope that 2021 is bright for
                                                      10 everyone in all respects.
10
             This is the current organizational
11 chart. And if we scroll down to the bottom, and
                                                      11
                                                                   So having said that, thank you. And,
12 if you take out your magnifying glasses, you
                                                      12
                                                        Jeff, I'm going to turn it over to you.
                                                      13
13 will see the two licensed Rhode Island
                                                                   MR. LEIBMAN: Thank you, Pat.
14 hospitals, Roger Williams Medical Center and Our
                                                      14 everybody hear me? Can you hear me, folks?
                                                      15 Anybody?
15 Lady of Fatima. And then if we scroll up --
                                                      16
16 thank you -- scroll up to the top of the
                                                                   MS. LOPES: Yes.
17 corporate chain, you'll see the Leonard Green
                                                      17
                                                                   MR. LEIBMAN: Okay. Great.
                                                      18 you.
18 private equity entities with the majority
                                                      19
19 ownership of approximately 60 percent, and
                                                                   Thank you for giving me some time
20 Mr. Samuel Lee and Mr. Dave Topper, through its
                                                      20 tonight to say a few comments before we get into
21 family trust, with approximately 30-plus
                                                        the meeting. And, obviously, Pat Rocha's done a
22 percent.
                                                      22
                                                        great job for an introduction.
                                                      23
23
             May I have the next slide?
                                                                   Let me say that what we're dealing
24
             With approval from the Department of
                                                      24 here tonight -- or I should mention that this is
25 Health and the attorney general's office, we'll
                                                      25 an essential community health care system.
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12/10/2020
                                   Hospital Conversion Initial Applications
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 1 you look just at the recent pandemic of COVID
                                                       1 active emergency room. We have a huge
                                                       2 investment there with over 70 licensed beds
 2 and give you a quick update, we have treated
 3 over 800 inpatient COVID patients with
                                                       3 there. We also have invested in the North
 4 spectacular outcomes, that really the credit
                                                       4 Providence community and South Providence with
 5 belongs to our dedicated physicians, nurses, and
                                                       5 other programs from Our Lady of Fatima,
 6 staff members here.
                                                       6 including a Suboxone center, as well as a dental
             We have continued to invest so that
                                                       7 residency training program that has a huge
 8 there's always 90 days of PPE supplies on-site,
                                                       8 benefit for the children and the adults in South
 9 lots of ventilators, and we do have available
                                                       9 Providence. We don't make money off of those
10 ICU beds. We have always been able to take care
                                                      10 programs, I assure you. When it comes to
11 of these patients on our campuses without having
                                                      11 Suboxone and dental residency, we do that
12 to go towards a field hospital solution or
                                                      12 because that is part of our core mission.
                                                      13
13 transferring patients out.
                                                                    These are now financially sound
             This is the core of what we do.
14
                                                      14 institutions. We have a large number of loyal
15 feel we actually deal with two pandemics:
                                                      15
                                                        doctors, some of whom you'll hear from tonight,
16 One -- the one I'm discussing -- is COVID.
                                                      16 and we've greatly improved our infrastructure;
17 other is our huge investment in the behavioral
                                                      17 new emergency rooms, new pharmacies, new fire
18 health pandemic that occurs in this state.
                                                      18 alarm systems, new entryways to the hospital.
                                                      19 All this was done because Sam Lee and David
19 That's not a topic for tonight, though, but we
20 can mention it at another time.
                                                      20 Topper helped bring outside funding, funding
21
             Let me ask you to reflect on where
                                                        from outside the state, to us so that we could
22 these hospitals were before Prospect got
                                                      22 do a better job.
23 involved. These hospitals were on the verge of
                                                      23
                                                                    We've also expanded our access to
                                                      24 care. When you look at certain areas, primary
^{24} closing. I wasn't here then, but it's easy to
                                                      25 care, behavioral health services, emergency
25 look back and see they had no cash, they were
                                               Page 14
1 losing caregivers, and they had a decaying
                                                       1 services, those are the keys for creating a
 2 physical plant. Prospect literally saved these
                                                       2 solid statewide health care system that we've
 3 institutions. Sam Lee and Dave Topper are the
 4 ones that led the charge. They brought outside
 5 financing to the situation. They brought --
 6 helped bring new management systems.
 7 without those, we would not have seen improved
 8 performance across the board. And that has led
  to transformational change. Where we are today
10 is in a much stronger position, in fact, a very
11 strong position.
                                                      11 challenged citizens.
             Let me give you a few examples. I
13 don't have enough time to give all the examples
14 cause we only have six minutes. But Roger
                                                      14
15 Williams now has the newest emergency room in
16 the state; state-of-the-art modern equipment,
17 better than any other institution has right now.
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3 been investing in. Other additional investments 4 have been graduate medical education, where we 5 trained 70 residents and fellows. And we have a 6 unique community position in many ways. I'll 7|just give you two examples: One is we're the 8 only hospital in North Providence, and that's a very, very important community to the state, and 10 we continue to treat many socioeconomically That has always been the 12 policy for over a 100-year history for each one 13 of these hospitals. That has not changed. When we look forward, we will 15 continue on an annual basis to make multimillion 16 dollar investments in infrastructure and program 17 development. One good example is, within the 18 next 30 days, we'll be opening the only 19 behavioral health emergency department in the 20 state at Roger Williams. This will be a unique program and one that will be dedicated towards, 22 again, that other pandemic that a lot of people 23 don't talk about. 24 We're also in the process of 25 recruiting more doctors to the state of Rhode (401)946-5500

continue to support.

21

22

18 We have the only Level IV inpatient addiction 19 medicine program, and we have the only inpatient

23 giving you another -- a few more examples, we

24 have the largest number of inpatient behavioral

25 health beds for any acute care hospital with an

20 bone marrow therapy program in the state that we

Turning to Our Lady of Fatima and

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                                                                                                    Page 19
1 Island, especially, and again, those essential
                                                      1 able to help the EMS community. They're one of
2 services that have been identified by both us
                                                      2 the few institutions who actually reached out to
3 and the Department of Health, such as primary
                                                      3 our community to see if there's anything they
4 care, behavioral health, and emergency room
                                                      4 can do for our citizens, as well as our EMS
5 doctors.
                                                      5 personnel. As mayor of the town of Johnston, I,
6
             Again, thank you so much for giving
                                                      6 along with the fire department and rescue, have
7 me your few minutes to speak tonight, and I
                                                      7 never -- I repeat -- never, ever been refused
  appreciate it.
                                                        anything from, obviously, Fatima Hospital.
                                                      9
9
                                                                   Their ER docs are very active in
             MS. LOPES: Thank you, Mr. Leibman.
10
             I would like to call upon Mayor
                                                      10 reaching out to the community. They do a lot of
11
                                                      11 good for a lot of people, let me say that. As a
  Polisena, please.
12
             MS. ROCHA: Mayor, you're on mute.
                                                      12 registered nurse, I can tell you that their care
13
             MR. POLISENA: How's that?
                                                      13 is exceptional, exceptional. I can speak from
14
                                                      14 experience as a nurse. I will tell you that
             MS. ROCHA: Better.
15
                                                        they have the best -- the best nurses in the
             MR. POLISENA: Sorry about that.
16
             First of all, I want to say hello to
                                                      16 state. Those nurses are unbelievable.
17 everybody and happy holidays to everybody in
                                                      17
                                                                   I can tell you also from a position
                                                      18 of experience, my son was admitted several times
  these unprecedented times.
19
             I've been asked to say some words
                                                      19 into Fatima Hospital and spent some time on the
20 tonight, and I just want to say, for those of
                                                      20 floor, and he had exceptional nursing care.
21 you who don't know who I am, I've been the mayor
                                                        staff is just unbelievable. I'm so impressed
22 of Johnston since 2007. I've also served in the
                                                      22 with the nursing staff there. Just two weeks
23 Rhode Island State Senate. I was elected there
                                                      23 ago my wife was in the emergency room and was
24 for 12 years. And I was a firefighter -- proud
                                                        treated for a fracture. She had fallen down
                                                      25 outside and broke her leg, and she got --
25 to say I was a firefighter for 22 years.
                                                                                                    Page 20
                                              Page 18
1 those 22 years, I served as the -- on rescue as
                                                        again, she's also a nurse. She got exceptional
2 a rescue coordinator, so we made numerous trips
                                                      2 care. It was unbelievable.
3 to Fatima Hospital -- well, back then,
                                                                   As I said -- I have to repeat myself
4 St. Joe's, and then, of course, when Fatima went
                                                      4 in closing that their nurses and ancillary staff
5 to an emergency room, we transported patients in
                                                      5 are simply phenomenal. Their care, compassion,
6 there. And I'm also a licensed registered
                                                      6 and their professional medical knowledge just
7 nurse -- have been since 1985 -- as well as an
                                                      7 \mid makes the -- obviously Fatima the best place to
8 EMT cardiac technician, and I teach the EMT
                                                      8 be, and Roger Williams also. Obviously, I've
9 program. Now, I'm not looking for a job. It's
                                                        dealt with Roger Williams. You know, there's no
                                                      10 need to travel to Boston for care, not when you
10 not a résumé, but I just want to give you a
11 background of -- I think I speak from a position
                                                      11 have Fatima and Roger Williams right in Rhode
12 of strength, so to speak.
                                                      12
                                                        Island.
                                                      13
13
             So Fatima Hospital has also been
                                                                   So, once again, in closing, I want to
                                                      14 say that if any one of my residents need
14 there for the residents of my town, always, and
15 I started in this business since 1974. They
                                                      15 anything from -- whether it's Fatima or whether
16 have always -- I repeat -- always been there for
                                                      16 it's Roger Williams, they'd get the care that
17 my community regardless -- now, that's
                                                      17 they need. And as I said, it's a great
18 regardless of their ability to pay.
                                                      18 institution.
19
                                                      19
             They've been a partner to our fire
                                                                   So I want to thank you for listening,
20 and rescue personnel when it comes to training.
                                                      20 and, of course, please all have a safe holiday.
21 We were the only fire department that started
                                                      21 And I don't know if there's any questions to be
22 the endotracheal intubation program via Fatima
                                                      22 asked, but if you have any questions, I'd be
23 Hospital in their operating room. They took,
                                                      23 glad to answer them. As you can tell, I'm not
24 obviously, our firefighters in, which I thought
                                                      24 shy when it comes to answering questions.
                                                      25 you.
  was great.
              They're always ready, willing, and
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Page 21
                                                                                                    Page 23
             MS. LOPES: Thank you, Mayor.
                                                      1 make investments in our state and, above all
             I'd like to call on Dr. Steven Katz
                                                      2 else, have allowed us to develop new therapeutic
                                                      3 approaches that will one day hopefully save many
 3 next, please.
                                                      4 lives.
             DR. KATZ: Thank you for the
  opportunity to speak this evening.
                                                                   When Prospect came to Rhode Island,
                                                      6 it was immediately clear to me that they were
             I'm Dr. Steven Katz. I'm a surgical
 7 oncologist and immunotherapy researcher working
                                                      7 committed to our immunotherapy research program
 8 out of Roger Williams. I'm going to share with
                                                      8 and to developing new treatments for cancer
 9 you some things about Roger Williams,
                                                      9 patients in desperate need. Prospect has
10 CharterCARE, and Prospect that some of you may
                                                      10 invested millions of dollars in maintaining a
11 not know.
                                                      11 world-class team of scientists, technicians, and
12
             First, I'll give you a little bit of
                                                      12 support staff that allow this critical research
13 background as to who I am. I trained at NYU and
                                                      13 to take place at Roger Williams. Prospect has
14 then Sloan Kettering. I moved to Rhode Island
                                                      14 invested heavily in research equipment and
15 in 2009 to begin my career at Roger Williams,
                                                        infrastructure to allow our work to be done at
16 and I've been here ever since. I'm currently
                                                      16 the highest level and to attract the companies
17 the leader of the Immuno-Oncology Institute at
                                                      17 to come to our state and make the investments.
                                                      18 We have invented new immunotherapies. We have
18 Roger Williams. I serve on multiple scientific
19 editorial boards. I'm an examiner for the
                                                      19 invented new treatment methods. Companies, like
20 American Board of Surgery in the field of
                                                      20 Takeda, a top-10 global pharmaceutical company,
  surgical oncology.
                                                      21 have partnered with us. And, again, none of
22
                                                      22 this would've been possible without a
             Over the past 11 years, the time that
23 I've been at Roger Williams, we have done things
                                                      23 substantial commitment and investment from
24 at our small hospital in Rhode Island that most
                                                      24 Sam Lee and Dave Topper.
25 would never have imagined possible. Our
                                                      25
                                                                   Patients have come to Rhode Island to
                                                                                                    Page 24
                                              Page 22
1 immunotherapy program has been cutting-edge and
                                                      1 receive care at Roger Williams from China, from
 2 has brought patients and companies from around
                                                      2 India, from Australia, from the United Kingdom,
 3 the country and around the world to work with us
                                                      3 and from across the U.S. We have brought in
 4 and to get their care at Roger Williams in our
                                                      4 funding from the NIH, other public sources, and
 5 state.
                                                      5 private sources in excess of $12 million. All
                                                      6 of this was made possible by a substantial
             Immunotherapy or using our immune
 7 systems to treat cancer has become incredibly
                                                      7 commitment and investment in research, training,
 8 important to cancer care. It's at the cutting
                                                      8 and education.
9 edge. And we've witnessed advances and
                                                                   I have gotten to know Sam Lee, Dave
10 remarkable benefits to our patients that we
                                                      10 Topper, and others in Prospect very well.
11 never would've thought possible in our
                                                      11 are very sincere about developing new cancer
12 lifetimes. When I began my training, Stage IV
                                                      12 treatments and bettering the life of the
13 melanoma, for example, was a death sentence, and
                                                      13 patients that come through the Prospect system
14 now we're curing patients using the power of
                                                      14 and well beyond. Recently, Prospect committed
15 immunotherapy.
                                                        $1.4 million to our Rhode Island Innovation
16
                                                      16 Campus bond program. This investment in
             Our program at Roger Williams is
17 focused on more difficult-to-treat tumors that
                                                      17 immunotherapy is substantial, and they will, in
18 grow in the liver and pancreas. It is through
                                                      18 fact, invest much more than this over the
                                                      19 five-year program period to help build a new
19 the tremendous support that Sam Lee, Dave
20 Topper, Prospect, CharterCARE, and Roger
                                                      20 cell manufacturing facility on the Roger
21 Williams have provided to this program that have
                                                      21 Williams campus. This will also support the
22 allowed us to make great strides and that have
                                                      22 bone marrow transplant program that Jeff
                                                      23 mentioned.
23 brought patients from Rhode Island and from
                                                      24
24 across the world and have attracted biotech and
                                                                   The nursing training program that
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25 pharmaceutical companies to work with us and

25 we're going to conduct with URI as part of the

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Page 25
                                                                                                     Page 27
 1 innovation campus bond program will train the
                                                       1 we -- I was actually recruited so that we could
 2 next generation of immunotherapy experts.
                                                       2 be one of the two hospitals in Rhode Island that
 3 also collaborating with Dr. David Rowley's lab
                                                       3 is actually certified by the Rhode Island
 4 at URI developing new cutting-edge treatments
                                                       4 Department of Health to do pancreatic and
 5 with them. This program is not only going to
                                                       5 esophogeal surgery. I don't know that a lot of
 6 hopefully lead to new cancer therapies, but will
                                                       6 people know that, but only two hospitals in this
 7 create new jobs, bring additional companies into
                                                       7 entire state are able to be certified to do that
 8 the state, and hopefully create remarkable and
                                                       8 tertiary type of surgery, and we are one of
                                                       9
 9 meaningful benefit for patients in need. We've
                                                        them.
                                                      10
10 had the privilege of working with the governor,
                                                                    In addition to our cancer prowess,
                                                      11 which my colleague, Dr. Katz, mentioned quite
11 the secretary of commerce, and all of commerce
12 in creating this remarkable program, and I'm so
                                                        succinctly, we also have tremendous history at
13 excited about the impact it will have on our
                                                      13 having some of the most experienced and best
14 state for years to come.
                                                      14 outcomes in bariatric surgery. One of the most
15
              I couldn't be prouder of what we've
                                                        experienced bariatric surgeons in the state,
16 accomplished at Roger Williams thus far and what
                                                      16 probably the East Coast, Dr. Pohl, heads up our
17 lies ahead, and I couldn't be more grateful for
                                                      17 bariatric surgical group. And Dr. Mariorenzi
                                                      18 heads up one of the best established, best
18 the tremendous support that Sam and Dave have
                                                      19 outcomes -- nationally recognized in outcomes in
19 provided and all that Prospect has provided as
20 well.
                                                      20 orthopedic surgery.
21
             Based upon the substantial commitment
                                                      21
                                                                    Just a couple of words about our
22 to date and what's coming down the road, we
                                                      22 cancer center. We do have the privilege of
23 believe the immunotherapy program at Roger
                                                      23 serving a significantly underrepresented
24 Williams is going to grow even more, and we look
                                                      24 population, both in demographics and in age.
                                                      25 have very specific outcomes programs and
25 forward to attracting more biotech and
                                               Page 26
                                                                                                     Page 28
1 pharmaceutical partners into our state, creating
                                                       1 clinical programs that are directed at geriatric
 2 more jobs and bringing patients from around the
                                                       2 oncology, as well as underrepresented
 3 world, and above all else, we look forward to
                                                       3 populations. Several of us are multilingual.
 4 advancing immunotherapy science and medicine to
                                                       4 I'm half Hispanic, and Dr. Calvino is also
 5 help patients in need of better treatment
                                                       5 Hispanic, so we are able to communicate with our
  options.
                                                       6 patients directly, which is something very
 7
                                                       7 \, | \, \mathrm{necessary} in the neighborhoods that we live here
             So thank you for your time, and happy
  holidays to everybody.
                                                       8 in Roger Williams and in Fatima.
 9
                                                       9
             MS. LOPES: Thank you, Dr. Katz.
                                                                    I think the most important thing
10
             Dr. Joseph Espat, please.
                                                      10 about our cancer center is that we would not
11
                          Hi. Good evening. Happy
                                                      11 have been able to accomplish the level that we
             DR. ESPAT:
12 holidays, everyone. Hopefully you can hear me.
                                                      12 have to date -- and by the way, that level is we
13
             My name is Joseph Espat.
                                        I'm the
                                                      13 are the only comprehensive community cancer
14 chairman of surgery, the chief of the division
                                                      14 center in the state, and we have been with
15
  of surgical oncology, and the director of the
                                                        commendation for three consecutive cycles, which
                                                      16 is six years from the American College of
16 cancer center here at Roger Williams.
                                                      17 Surgeons.
17 words I just want to say.
                                                                   That is just unparalleled in our
18
                                                      18 state, and in the East Coast, very uncommon,
              In the six years that we have been
                                                      19
19 owned by Prospect, we have had a tremendous
                                                        except in some of the major cities.
                                                      20
20 amount of investment from Prospect, and
                                                                    So we could've done none of this with
21 particularly the attention of Sam Lee and David
                                                      21 the cutting-edge equipment, with the modern
           In those six years, we've been able to
                                                      22 equipment that we have, the modern training, the
23 assemble a world-class team of cancer surgeons.
                                                      23 best personnel if Sam Lee and David Topper
24 I, too, am a Sloan Kettering graduate. We have
                                                      24 hadn't supported us. So I want to say thank you
  assembled a world-class team of surgeons, and
                                                      25 to them for the opportunities to put these
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Page 29
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 1 programs in place here in Rhode Island.
                                                       1 to the issue of are these good hospitals, but to
 2
             And those are my only comments.
                                                      2 the issue of what are you going to do to these
                                                      3 hospitals. Does anybody understand? What is
  Thank you very much.
             MS. LOPES: Thank you, Doctor.
                                                      4 this transaction supposed to accomplish? Why is
 5
             Max Wistow, please.
                                                      5 that good for the state, for Lee and Topper to
 6
                                                      6 end up with 100 percent ownership? Why are they
             Please unmute.
 7
             MR. WISTOW: I keep getting
                                                      7 able to get 100 percent ownership and buy
 8 distracted. I see an old man at the top of the
                                                      8 60 percent from Leonard Green, 60 percent of all
 9 screen. It looks just like my father, and it's
                                                        the other hospitals for $12 million? That
10 very difficult to concentrate.
                                                        question has never been answered.
                                                      11
11
             Let me say first that we continue to
                                                                   Let me say that we have obtained from
12 object to the participation of Pat Rocha. I'm
                                                      12 the attorney general, through APRA, certain
13 not going to go into a whole to-do about it.
                                                      13 documents that are not available to the public
14 We've received permission from Judge Stern in
                                                      14 that are part of this application, supplemental
15 the superior court to petition the supreme court
                                                        questions. Some of the responses that have been
16 for certiorari. We're going to be doing that in
                                                      16 made by the applicants -- one of whom, by the
17 the next couple of days. I don't want to get
                                                      17 way, is Prospect CharterCARE. And you're going
18 involved in that. I don't think you want to
                                                      18 to hear from the representatives of four of the
19 hear it. I just want to make clear there's no
                                                      19 boards of -- members of the board of directors
                                                      20 about that in a few moments, Mr. Oliverio.
20 waiver here by our not objecting to her
                                                      21
21 participation.
                                                                   Some of the answers that were given
22
                                                      22 to the attorney general, as far as I'm
             The second thing that I want to say
23 is, the various comments about how important
                                                      23 concerned, are absolutely insulting. For
                                                      24 example -- and I refer the attorney general to
24 these hospitals are to the community is
                                                      25 this. I know many of you are unfamiliar with
25 something I don't contest at all.
                                                                                                    Page 32
                                              Page 30
1 explain, by the way, for those of you who don't
                                                      1 what I'm talking about. In many of the
 2 know what I'm doing here and who I represent.
                                                      2 supplemental questions, for example, S-315,
             The owner of at least 15 percent of
                                                      3 which is asking for a calculation of how the
                                                      4 dividends were obtained -- these are hundreds of
 4 these two hospitals is a liquidating receiver,
 5 Thomas Hemmendinger. I'm not sure if he's on
                                                      5 millions of dollars. And the answer is, in
 6 the Zoom or not. I have his permission to speak
                                                      6 effect -- take a look at S-315 -- none of your
 7 for him as a part owner of these hospitals.
                                                      7 business.
 8 also speak as a member of the public who wants
                                                      8
                                                                   Also, the materials I've been able to
  to see these hospitals preserved.
                                                        obtain from the attorney general's office have
                                                      10 massive redactions of matters that are supposed
10
             We have no quarrel with these
11 hospitals whatever. We keep hearing about the
                                                      11 to be, quote, confidential relating to these
12 Lee and Topper investments in these hospitals.
                                                      12 things. If the attorney general and the
13 Lee and Topper have invested nothing in these
                                                      13 Department of Health want to take the solo
14 hospitals. They have borrowed billions of
                                                      14 responsibility and keep secret some of these
15 dollars, along with Leonard Green, and taken and
                                                      15 considerations and run the risk that we are
16 put in their own pocket hundreds of millions of
                                                      16 seriously afraid of, that this is a method for
17 dollars of those dividends, taking Prospect
                                                      17 Lee and Topper to continue to use these
18 Medical hospitals as a whole from a position of
                                                      18 hospitals as their private piggy banks. The
                                                      19 hospitals have benefited over these years, but
19 solvency to a position of insolvency.
20 going to get into any details about this. I've
                                                      20 they've benefited through borrowings that -- the
                                                      21 day is going to come when payments have to be
21 sent a 33-page letter to the Department of
                                                     22 made.
22 Health and the attorney general's office.
                                                      23
                                                                   Now, I'm going to get off of that.
23 Everything I've said in there is substantiable.
24
                                                      24 And I've got so little time here for something
             I do hope, because this is so
25
  technical, that somebody will pay attention not
                                                      25 that's so important. It's really, on some
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 1 level -- forgive me for saying this --
                                                      1 venture where we would have, the old hospitals,
 2 ridiculous that we're talking about something
                                                      2 a high percentage of local control, Rhode
 3 this important, and I've got six minutes to
                                                      3 Island-based local control. And Thomas Reardon,
 4 speak.
                                                      4 who was the president of Prospect East, the
             I intend to follow up before the
                                                      5 acquirer, said, We are really committed to the
 6 January 15th deadline with a massive amount of
                                                      6 idea of local control and local input.
                                                      7
 7 new information we've gotten of why Lee and
                                                                   On May 12th, The Providence
 8 Topper are predators. As much as they've
                                                      8 Journal -- this is part of the propaganda that
 9 convinced some of these doctors that the
                                                      9 these people have put forward and have
10 hospital's improved, which apparently it has,
                                                      10 absolutely gotten past any reasonable detailed
11 it's done so at the expense of the overall
                                                      11 inquiry of what these people are up to. All we
12 indebtedness of the whole system and to the
                                                      12 hear is generalities about how these hospitals
13 benefit of these two people for hundreds of
                                                      13 are so important. One of the things that they
14 millions of dollars. In 1918 [sic], those two
                                                      14 convinced the public -- because this was
15 individuals took out in dividends nearly
                                                      15
                                                        controversial --
16 $200 million to put in their pocket.
                                         That's not
                                                      16
                                                                   MS. RIDER: Mr. Wistow --
17 with any regard to Leonard Green.
                                                      17
                                                                   MR. WISTOW: Yes.
18
                                                      18
             Now, the predecessor of the current
                                                                   MS. RIDER:
                                                                               -- I don't want -- I
                                                      19 don't want to --
19 attorney general really -- and the public were
                                                      20
20 taken for a ride in various respects back in
                                                                   MR. WISTOW: May I have three
21 2014. I'm not going to get into them. We don't
                                                      21
                                                        minutes, please?
                                                      22
22 have time. They're referred to in detail in our
                                                                   MS. RIDER: Sure.
                                                                                       I will -- I just
23 33-page letter and in some of the lawsuits we've
                                                      23 wanted to give a little warning, but we'll let
24 brought.
                                                        you finish up your comments.
                                                                                       Thank you.
25
                                                      25
                                                                   MR. WISTOW:
             But I do want to say that we're --
                                                                                 Okay.
                                                                                        I'm trying to be
                                              Page 34
                                                                                                    Page 36
1 the -- CharterCARE Health Partners, which is now
                                                      1 very -- you do realize how important this is,
 2 called CharterCARE Community Board, is
                                                      2 obviously, and to allow six minutes...
 3 controlled and operated by Thomas Hemmendinger.
                                                                   On May 12th, The Providence Journal
 4 He appointed four out of the eight directors of
                                                      4 published an op-ed, coauthored by Belcher from
 5 that applicant, four out of the eight. And in
                                                      5 the old hospitals and Reardon from the new, and
 6 2014 -- I want to quote you what the application
                                                      6 it said, flat-out, In the face of all the
 7 for the HCA said. It said, and I quote from the
                                                      7 controversy about an out-of-state profit-making
 8 applicant's word -- it said that the board of
                                                      8 company coming here, we are pleased that our
9 directors -- Prospect CharterCARE, LLC's board
                                                        proposal will assure preservation of local
10 of directors will be structured as follows:
                                                      10 governance as our joint venture board will have
11 Eight members. 50 percent of its members will
                                                      11 equal representation from CharterCARE and
12 be appointed by PMH, Prospect Medical Holdings,
                                                      12 Prospect with a local board with real veto
13 and 50 percent of its members will be appointed
                                                      13 powers.
14 by CharterCARE Health Partners. That's Thomas
                                                      14
                                                                   And on May 13th -- I won't read it.
                                                      15 I ask you, please, to read the public statements
15 Hemmendinger's entity now that's under the
16 supervision of the court. The purpose of the
                                                      16 made on May 13th to the Department of Health's
17 structure is to ensure a strong local presence
                                                      17 project where they talk about the fifty-fifty.
18 admission. The board of directors will include
                                                      18 And I want to say what your office wrote on
                                                      19 May 16th.
19 at least one physician representative.
                                                                   They wrote, Prospect CharterCARE --
20
             On February 11, 2014, Kenneth
                                                      20 this is in your decision -- Prospect CharterCARE
21 Belcher, who was a representative of the old
                                                      21 would operate under a fifty-fifty board
22 companies, talked about the board being set up
                                                      22 composition, which will permit CCHP, the old
23 so that there was, and I quote -- it's to the
                                                      23 hospital situation, to attain a significant
24 Department of Health's project review
                                                      24 degree of control in the ongoing ownership and
  committee -- and I quote, Ideally a joint
                                                      25 governance of Prospect CharterCARE to ensure the
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 1 continuance of its local mission. Same from the
                                                       1 community, and Mr. Hemmendinger appointed
                                                      2 them -- these directors last summer.
 2 Department of Health's decision on May 19th.
                                                                                               And there
 3 Please read that.
                                                      3 have been attempts to meet and obtain
             I, now, at some point, would like you
                                                      4 information, and, candidly, they've been frozen
 5 to hear from Matt Oliverio, who represents four
                                                      5 out of the process. They don't have the
 6 of the present members of the board of Prospect
                                                      6 information to make informed decisions about
 7 CharterCARE, to tell you how completely those
                                                      7 this application or any other business related
 8 promises and those conditions have been
                                                      8 to Prospect CharterCARE. Now, I think that
 9 violated, and I would ask -- I don't know the
                                                        should very much concern the attorney general
10 order here. But Mr. Oliverio, if you would
                                                      10 and members of the public. How can you have a
                                                      11 transaction go forward where there is an
11 allow him to speak, will tell you exactly what
12 Prospect, what Lee and Topper have been doing to
                                                      12
                                                        orchestrated attempt, at least from everything
                                                      13 that I've seen, to freeze out half of the board
13 prevent the local control that they promised and
                                                      14 of directors, and in particular, the local
14 which was a condition. I'm asking you, please,
                                                      15 directors? And that issue will be taken up, and
  to allow Mr. Oliverio to speak now.
16
             MS. LOPES: Thank you, Mr. Wistow.
                                                      16 it may have to be taken up in court.
17
             And, again, to repeat, the entirety
                                                      17
                                                                   So I'm not going to get into the
                                                      18 details, but I will tell you, from what I have
18 of the testimony will be part of the record if
19 you submit it in writing as well.
                                                      19 seen from the public record and also public
20
             And the next person I would like to
                                                      20 reportings about the ownership at the top -- and
  call up is Matthew Oliverio.
                                                        I don't know if any of that is true.
22
                                                      22 certainly, as board members, they ought to have
             MR. WISTOW: Thank you.
23
             MS. LOPES: Thank you.
                                                      23 that information to evaluate that information.
24
                                                      24 There are allegations that under the 2014
             MR. OLIVERIO: Good evening,
25 everyone. My name is Matthew Oliverio, and for
                                                      25 agreement -- operating agreement, that Prospect
                                              Page 38
                                                                                                    Page 40
1 the record, that's O-l-i-v-e-r-i-o. And
                                                      1 has failed to meet many of its obligations.
                                                                                                     But.
2 Mr. Wistow is a tough act to follow.
                                                      2 my clients need to look into that. They need to
             So I do represent -- I was recently
                                                      3 be participants with the Category B directors,
 4 retained to represent half of the board of
                                                      4 who seem to be calling the shots.
 5 Prospect CharterCARE, the Category A directors,
                                                      5
                                                                   And so, you know, that's the extent
                                                      6 of my comments. At this juncture, without being
 6 and they are local individuals who were
 7 appointed by Mr. Hemmendinger as the liquidating
                                                      7 able to participate as equal members of the
 8 receiver for CCP, and they are William Lynch,
                                                      8 boards, they must object to this transaction.
9 James Aceto, James Riley, and Dr. Marc Weinberg
                                                      9 And so we'll follow the process that we need to
                                                      10 follow, but I wanted to bring that to the
10 of Roger Williams Hospital.
11
                                                      11 attention -- to the attorney general's attention
             And my presentation is just to put
12 certainly the attorney general and the
                                                      12
                                                        and the public's attention. Thank you.
13 Department of Health on notice that since their
                                                      13
                                                                   MS. LOPES: Thank you.
14 appointment on July 22nd of this year, and after
                                                      14
                                                                   Peter Rotelli, please.
                                                      15
15 filling out the various conflict of interest
                                                                   MR. ROTELLI: My name is Peter
16 forms, acknowledging confidentiality obligations
                                                      16 Rotelli. I've been practicing law in Rhode
17 as board members, my clients have attempted, on
                                                      17 Island for 42 years. Apparently I look like
                                                      18 Max Wistow's father. He's an old friend of
18 numerous occasions, to convene meetings, board
                                                      19 mine.
19 meetings, request information to which they're
                                                      20
20 entitled, board minutes, financial information,
                                                                   Hi, Max.
                                                      21
21 all in connection with an -- in part, this very
                                                                   Look, I've been -- I've been a
22 proposed transaction.
                                                      22 patient at Fatima. I've been a patient at
23
             As Mr. Wistow indicated, back in
                                                      23 Rogers Williams. Total hip replacements, kidney
24 2014, that whole category of directors were
                                                      24 stones. My father was the head of urology at
25 created to have that local presence in the
                                                      25 Fatima for many years.
                                                                                I know the Mariorenzis
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                                                                                                    Page 43
                                                      1 meeting successfully. We'll keep trying to do
 1 and many people on this call.
                                                      2 that.
             Thank you, Peter Neronha -- I know
                                                      3
 3 you're not feeling well, but -- for attending
                                                                   MR. ROTELLI: I'm all set. Thank
 4 and all that are attending, and I hope you have
                                                      4 you.
 5 a nice holiday.
                                                      5
                                                                   MS. NOVAIS: We can stop screen
             I would only say this: I know
                                                      6 sharing for everyone and have that being only
 7 Mr. Lee, and I know his kids. I also am on the
                                                      7 for the host.
 8 board of AccessPoint Rhode Island, and
                                                      8
                                                                   MS. LOPES: Yes. I just did that.
9 CharterCARE has been a partner with us. We --
                                                      9
                                                                   MS. NOVAIS: And you can mute
10 we provide services to developmentally disabled
                                                     10 everybody too.
11 children and adults in Rhode Island on a large
                                                     11
                                                                   MS. POWELL: Let me just add one
12 level. Not a lot of people know who we are, but
                                                     12
                                                        thing: So what we did is we muted everybody.
                                                     13
13 that's okay. I've raised a lot of money for
                                                                   Fernanda, I will unmute each person
14 them, and they've been a great partner of ours.
                                                     14 who's going to speak, and then what we'll do is
15 So they're a community partner and leader, and
                                                     15 we'll cut off the comments as well. So we'll
16 the care and the physicians that I know that are
                                                     16 keep working on that. So, Fernanda, if you say
17 associated with this are all in support.
                                                     17 the name of the next person, we will unmute that
18
             And I totally understand Mr. Wistow's
                                                     18 person who's going to speak.
                                                     19
19 position. He is a great litigator and one of
                                                                   MS. LOPES: Thank you.
                                                     20
20 the great Rhode Island icons in the legal field,
                                                                   And I just changed what participants
21 and I respect him tremendously.
                                                        are allowed to do, so hopefully that will help.
22
                                                     22
             So I only say this: Use your best
                                                                   MS. POWELL: Okay. That's great.
23 judgment. In my opinion, these are great
                                                     23 And maybe we can shut down the chat. We'll work
                                                     24 on that.
24 people, and if they're borrowing money to do
25 whatever they say they're going to do, they're
                                                     25
                                                                   MS. LOPES: Yeah.
                                                                                     All right.
                                              Page 42
                                                                                                    Page 44
1 on the hook for it. So, ultimately, it comes
                                                      1
                                                                   So the next person to speak is Dr.
2 back to them.
                                                        Colagiovanni.
             You know, Fatima and Roger Williams
                                                      3
                                                                   MS. POWELL: And, Doctor, I hope you
 4 have come up in the world so far from when my
                                                      4 are able to unmute.
 5 dad was practicing there back in the '50s and
                                                      5
                                                                   DR. COLAGIOVANNI: I'm not able to
  '60s. They are tremendous facilities for Rhode
                                                      6 unmute.
 7 Island, and I would not go to -- I'm --
                                                      7
                                                                   MS. POWELL: We can hear you.
 8
             (Zoom technical difficulties.)
                                                      8
                                                                   MS. LOPES: Nope, not anymore. It
                                                        was muted again. Sorry.
             MR. ROTELLI: Okay. Thank you.
10
             MS. POWELL: Sorry. Please continue.
                                                     10
                                                                   MS. POWELL: Doctor, you have to
11 We removed them.
                                                     11 unmute yourself. I've given you the permission.
             MR. ROTELLI: No. I'm -- I mean,
                                                     12
                                                                   DR. COLAGIOVANNI: Can you hear me?
13 sometimes, on these Zoom meetings, you get cut
                                                     13
                                                                   MS. LOPES: Yes.
14 off.
                                                     14
                                                                   DR. COLAGIOVANNI: You can hear me?
15
             But I think they've done a great job
                                                     15 Okay. Great. Thank you.
16 for Rhode Island, and I've been around a long
                                                     16
                                                                   I'd like to introduce myself. My
17 time. Yeah, I respect everyone's opinion, but,
                                                     17 name is Dr. Steve Colagiovanni. I'm a
18 you know, everyone will have their say. Thank
                                                     18 physician. I was born at St. Joe's Providence.
19 you.
                                                     19 I worked at St. Joe's Fatima in high school,
20
             (Zoom technical difficulties.)
                                                     20 transporting patients. When I finished my
21
             MR. ROTELLI: Thank you.
                                                     21 residency, I came to Fatima and have been
22
             MS. POWELL: I would say it looks
                                                     22 practicing here since 1994.
23 like we have a few uninvited attendees. We will
                                                                   And what I have seen Prospect do to
24 try to remove them from the call as much as is
                                                     24 raise the quality at Fatima and Roger Williams
25 possible, and hopefully we can finish the
                                                     25 is amazing and makes me very proud.
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1 always a hospital -- it was a family.
                                         We would
2 have parents and children working here together,
3 and it was something that, you know, patients
4 and -- were able to benefit from the employees
5 having a ton of pride and feeling of family
6 here.
```

As the economy got bad and the 8 hospitals began to fail, morale began to suffer, 9 and Fatima and Roger Williams were in dire 10 straits. Were it not for Prospect coming in and 11 saving the hospitals, we would be closed like 12 Pawtucket Memorial.

I met Mr. Topper back when he first 14 came through for his first passthrough to Rhode 15 Island, and I was the first physician that he 16 met. And when I met him, his first words to me 17 were -- their mantra is "Happy patients, happy 18 doctors," and that they understand that if they 19 don't work to make our patients satisfied and 20 the doctors be able to provide the quality of 21 care that they want to, that they'll have empty 22 buildings. And so far, he's done a pretty good 23 job with this, and I was impressed to hear that 24 from someone who was in the business of --25 health care from a business side.

Since Prospect has come on, they've 2 invested in hiring physicians and buying equipment and making this a better hospital. 4 They've invested in our IPA, our independent 5 practice association, which they've done things 6 to raise the overall level of health in the 7 state of Rhode Island. The quality metrics for 8 care for patients in the Medicare and Medicaid 9 group for the Prospect IPA are outstanding. Our 10 numbers have gotten better. They have done 11 initiatives to keep patients out of the 12 hospital.

13 Instead of looking at it from a pure 14 profit point of view of having people admitted 15 to the hospital repetitively, their motto and 16 their method is to try to, you know, manage 17 health and make patients better. They do 18 assorted things to try to keep chronic 19 diseases -- patients who have heart failure, 20 patients who have severe COPD -- out of the 21 hospital, and some of the thinking outside of 22 the box initiatives, such as having the patients 23 weigh themselves on a daily basis, and if we see 24 patients gaining weight, dispatch someone out there to give them a diuretic to keep these

```
2 saves -- it saves money, it saves admissions,
3 and it's much better care for the patients. And
4 the commitment of the infrastructure that they
5 have brought to Rhode Island to set up this IPA
  is something that is not present anywhere else.
7
             I'm a urologist, and they've added
8 two docs to our practice, myself and my partner,
9 Dr. Olsson. At the same time that we were
10 adding to, Brown University and Lifespan lost
11 six. One was due to retirement, and five packed
12 up and left because of practicing in Rhode
13 Island. It's very hard to recruit doctors to
14 come to Rhode Island, but we were able to get
15
  fellowship-trained, well-trained docs to want to
16 come and work here at CharterCARE, at Fatima,
17
  and at Roger Williams.
18
             I am proud to be a doctor here. I am
19 proud to work here and have my patients taken
20 care of by some of the best nurses, the best
  technicians. Everyone here has a ton of pride
22 in what we do, and I'm very thankful -- everyone
23 is stressed with what's going on with COVID.
```

24 see everyone chip in, to see our staff, our ESD

25 staff trying hard -- it's a quality place.

1 heart failure patients from bouncing in, that

1 if it were not for Prospect coming in and saving 2 this hospital, Roger Williams and Fatima would 3 be shuttered just like at Pawtucket Memorial. 4 And this has allowed us to grow the services 5 that we provide to the people in Rhode Island, and I'm -- I'm proud and happy to be here, and 7 I'm thankful for what they've allowed us to do. And I thank you for your time. MS. LOPES: Thank you, Doctor. Can I have Dr. Colvin, please? DR. COLVIN: Good afternoon -- good 12 afternoon, everyone. I'm Dr. Gerald Colvin, 13 C-o-l-v-i-n. I'm a medical 14 hematologist-oncologist, and I finished my training at UMass Memorial Medical Center. And 16 I've been practicing more or less in Rhode 17 Island since 2001, and I joined CharterCARE 18 earlier this year. This has been a homecoming 19 of sorts, as I was previously an employee of 20 Roger Williams Medical Center beginning in 2001 through around 2005. After that, I was part of 22 Lifespan System and then South County Health 23 system. I joined CharterCARE this year out of

25 a desire to return to a well-established,

24

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                                                                                                     Page 51
 1 well-respected, strong and growing
                                                       1 Island, and they and I suffered tremendously
 2 multispecialty cancer program with an
                                                       2 with the loss of that community hospital
 3 opportunity to engage in academic activities
                                                       3 resource in Pawtucket. And I can -- I cannot
 4 with a vibrant hematology and oncology
                                                       4 adequately express the amount of support that
 5 fellowship program. I have noticed a very
                                                       5 I've been provided here by John Holiver, the
 6 positive change, very positive, since -- from
                                                       6 preceding president of Roger Williams, and now
 7 when I was with Roger Williams Medical Center in
                                                       7 by Jeff Leibman in trying to accommodate my
 8 the past, and I am privileged to be able to,
                                                       8 patients and the needs both in an inpatient and
 9 once again, help underserved and underprivileged
                                                       9 outpatient manner for the Pawtucket and Central
10 patients.
                                                      10 Falls community.
11
                                                      11
             I have worked closely with
                                                                   The contrast between the approach of
12 Dr. Jeffrey Leibman in terms of getting my
                                                      12 the administration of Care New England in the
13 agreement and contract done, and I really want
                                                      13 final days of Memorial Hospital and the
14 to emphasize how welcoming people have been
                                                      14 administration here at CharterCARE could not be
15 since I joined and how supportive the
                                                      15
                                                        more stark, could not be more different. Every
16 administration has been providing adequate
                                                      16 time that I have approached Jeff or John or a
17 administrative support. This organization in
                                                      17 member of the administration here, I have been
                                                      18 engaged in a discussion about trying to
18 general has been extremely supportive.
19
                                                      19 accomplish what I thought would be in the best
             This is a good organization with good
20 people doing good work, and I'm very
                                                      20 interest of my patients and, further, the health
21 appreciative of CharterCARE and Prospect Health,
                                                      21 of my patients in the community and in the
22 and I do support their application. And it is
                                                      22 hospital setting.
23 my hope that the regulators will support these
                                                      23
                                                                    I have had tremendous opportunities
24 applications so that CharterCARE can continue to
                                                      24 here to provide care for my patients.
25 perform its good work for Rhode Island.
                                                      25 had opportunities to continue to educate medical
                                              Page 50
                                                                                                     Page 52
                                                       1 residents here. We have seen continued focus on
1 you.
 2
             MS. LOPES: Thank you.
                                                       2 medical education and additional resources to
 3
             Could I have Dr. John Miskovsky,
                                                       3 medical education to provide primary care
 4 please?
                                                       4 physicians here for the state of Rhode Island
             MS. POWELL: I'm sorry, Fernanda.
                                                       5 and focus on recruiting residents into our
  Can you spell the last name so I can unmute him?
                                                       6 residency programs to provide primary care for
 7
                                                       7 me when I'm ready to retire and for the next
             MS. LOPES: I apologize.
  M-i-s-k-o-v-s-k-y.
                                                       8 generation of Rhode Islanders, which are really
                                                       9 not seen at the other residency programs in the
             MS. POWELL: He may be on under
                                                      10 state, with the exception of the family
10 another -- he's not on under Miskovsky.
11
                                                      11 residency and internal medicine residencies
             Hand waving? I see you right there.
12 All righty. There you go.
                                                      12 previously based at Pawtucket.
13
             DR. MISKOVSKY: Am I on mute? Can
                                                      13
                                                                    I had the privilege of working here
                                                      14 with the staff, as Dr. Colagiovanni alluded to,
14 you hear me? We're good.
15
             MS. LOPES: We can hear you.
                                                      15 during the COVID pandemic and to see the support
16
             DR. MISKOVSKY: I am Dr. John
                                                      16 that we were provided with from the
17 Miskovsky. I am presently a hospitalist at
                                                      17 administration with respect to availability of
18 Roger Williams Medical Center, and I want to
                                                      18 personal protective equipment; as Dr. Leibman
                                                      19 alluded to, never any shortage of ventilators or
19 sort of pick up on Steve Colagiovanni's
20 comments.
                                                      20 other medications that were needed; with
21
             I lived through the ultimate closure
                                                      21 teamwork with Dr. Katz and others in the
22 of Memorial Hospital as an active member of its
                                                      22 hematology/oncology immunotherapy division; the
23 staff for 15 years before coming here to
                                                      23 ability to deliver immunotherapy and other
                                                      24 immunomodulatory medications that had not been
24 CharterCARE. I still maintain my outpatient
  primary care practice in Pawtucket, Rhode
                                                      25 utilized elsewhere in the state and achieve what
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 1 I think are incredible outcomes given the
                                                      1 really don't have time for such responsibility,
 2 circumstances in which we found ourselves early
                                                      2 but I really take it serious, because when I
 3 on in the pandemic.
                                                      3 wrote to Otis Brown and he welcomed my desire to
             So I only want to echo the comments
                                                      4 participate in helping the hospital -- I wanted
 5 of my colleagues with respect to the support for
                                                      5 to give back to this hospital, and Otis -- you
 6 the administration here that I have received and
                                                      6 know, they welcomed me in. So I'm a member of
 7 from the administration here that I have
                                                      7 the board. I also participated in the joint
 8 received and would like to endorse this
                                                      8 venture back in April of 2014 in support of the
  application for change in effect or control.
                                                        merger with Prospect. So now I can speak to
10
             MS. LOPES: Thank you, Dr. Colvin --
                                                      10 the -- my presence at the board meetings.
                                                      11
11 I'm sorry -- Miskovsky.
                                                                   When I first started doing this, I
12
             The next person is Deb Giannini.
                                                      12 thought to myself, What am I doing? I'm with
13
             MS. GIANNINI: Hello? Hi. Can you
                                                      13 people -- you know, doctors and, you know --
14 hear me?
                                                      14 sort of above my head on -- and I wondered what
15
                                                      15 my position would be here and if I was really
             MS. LOPES: Yes, I can now.
16
             MS. GIANNINI: Okay. How are you?
                                                      16 going to be able to make a difference, and I can
17 Thank you.
                                                      17 tell you, from my heart, I have made such
18
             So thank you very much for inviting
                                                      18 positive suggestions that were well received by
19 me. I just want to make sure that you can hear
                                                      19 everyone in the -- you know, the board meetings.
20 me speaking.
                                                      20 And I'll give you some examples.
21
             MS. LOPES: Yes.
                                                      21
                                                                   So when I -- and I'm not afraid to
22
             MS. GIANNINI: Okay. Great.
                                                      22 speak up, because I -- this is why I love to do
23
             So I would break this up into two
                                                      23 this, because I know that if I'm committed and
                                                      24 if I speak something, they're actually listening
^{24} parts. So, first, who am I? Okay?
25
                                                      25 to me. They're actually taking my local-based
             My name is Deborah Giannini.
                                            Last
                                                                                                    Page 56
                                              Page 54
1 name is G-i-a-n-n-i-n-i. I am a realtor in
                                                      1 presence to heart.
 2 Rhode Island, Massachusetts, and Connecticut,
                                                      2
                                                                   So when we, you know, meet and we try
 3 and my connection to CharterCARE is that I was a
                                                      3 to figure ways of making the hospital the best
 4 patient at St. Joe's Rehab many years ago.
                                                      4 it can be, I have seen the other members of the
 5 was paralyzed completely for six months. And
                                                      5 board and staff of the hospital speaking of
 6 once I got back to sort of my normal life, I
                                                      6 issues that come up that are very competitive
 7 wrote a letter to Otis Brown, thanking him and
                                                      7 with other hospitals, attacks from other
 8 everyone that participated in helping me get my
                                                      8 hospitals, and I always see everyone
  life back together.
                                                        hardworking. They are very -- leaders. They
                                                      10 don't bow down. They don't waiver.
10
             So I want to say that I've heard
                                                                                              They fight
11 people today discuss different things. And I
                                                      11 hard. And their commitment to this hospital is
12 didn't write a speech because I like to do
                                                      12
                                                        great. Okay?
                                                      13
13 things from my heart. So I heard people talk
                                                                   The other thing that I would like to
14 today about having Rhode Island-based presence,
                                                      14 say is one meeting -- for example, we were
15 local control, you know, a local presence so
                                                      15 talking about ways of becoming more vocal to the
16 that we can make it a more sort of local
                                                      16 people of the state of Rhode Island, and I kept
17 mission. So I want to let you know, everyone
                                                      17 telling -- or mentioned in this meeting that
18 that's listening, that I decided to become
                                                      18 your patients are your strengths. I am the
19 committed to CharterCARE because of the care
                                                      19 patient.
                                                                  I am the strength of your hospital,
20 that I received as a patient. So I'm here today
                                                      20 because I can attest to being paralyzed --
  speaking as a patient. I'm a practicing
                                                      21 okay? -- in the hospital. And I suggested that
22 Catholic. I have two children, 20 and 26.
                                                      22 we should use the patient's voice to bring out
23 that's who I am. Okay?
                                                      23 the mission of the hospital to the state of
24
                                                      24 Rhode Island, and it wasn't long before we came
             Why am I committed to this hospital?
25
             I have a very busy business.
                                                      25 together and collaborated on making local
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 1 commercials. Otis, I know, had something to do
                                                                   MS. LOPES: Thank you.
                                                      2
 2 with this, you know, and the whole board agreed.
                                                                   MS. GIANNINI: Thank you.
                                                      3
 3 And I was actually one of the first people
                                                                   MS. LOPES: Could I have Toni-Ann
 4 sponsored in the commercial, showing the state
                                                      4 Nunes, please?
                                                      5
 5 of Rhode Island my commitment and my passion for
                                                                    Is there a Toni Nunes?
                                                      6
 6 something that I really have no part of other
                                                                    I will move on to the next person,
 7 than the fact that I'm a local person who was a
                                                      7 which would be Christy Burns.
 8 patient.
                                                      8
                                                                    I will ask for Cori Chandler, please.
                                                      9
             So my small suggestion about just
                                                                   Cori, can you hear us?
                                                                   MS. CHANDLER: Yes. Can you hear me?
10 these four words: Patients are your strengths,
                                                      10
                                                      11
11 and they turned that into commercials that were
                                                                   MS. LOPES: Yes. Thank you.
12 very effective. I had all -- you know, people
                                                      12
                                                                   MS. CHANDLER: Perfect.
                                                      13
13 mentioning to me that they saw me on TV, and I
                                                                   Good evening, everyone. My name is
14 think it really went a long way as far as making
                                                      14 Cori Chandler, and I'm the government relations
                                                      15
  the hospital, you know, local and have a
                                                        director here in Rhode Island for the American
16 presence in the state of Rhode Island.
                                                      16 Cancer Society Cancer Action Network. We're the
17
             The other suggestion -- a few that
                                                      17 nonprofit, nonpartisan advocacy affiliate of the
18 I've made -- I have discussed early on -- I've
                                                      18 American Cancer Society. Thank you for the
19 been on the board -- I don't know -- maybe over
                                                      19
                                                        opportunity to provide comment on CharterCARE
20 eight to ten years. I haven't had a chance to
                                                      20 Health Partners community collaboration.
21 figure that out. But I mentioned how important
                                                      21
                                                                   ACS CAN supports evidence-based
22 it was to me, being paralyzed in a hospital,
                                                      22 policy and legislative solutions designed to
23 that the little things matter, like the shiny
                                                      23 eliminate cancer as a major health problem. We
                                                      24 empower advocates across the country to make
24 floors, you know, the clean windows, and many
                                                      25 their voices heard and influence these changes
25 things of that nature. And it wasn't long
                                              Page 58
                                                                                                    Page 60
1 before I heard things being done about redoing
                                                      1 that will reduce the cancer burden. Here in
 2 entrances of the hospitals.
                                                      2 Rhode Island that entails making cancer a top
             So I'm not going to tell you that
                                                      3 priority for public officials and policymakers.
 4 everyone's doing this because I said, but I can
                                                      4 In order to achieve this goal, we have the
 5 tell you that my voice in the board meetings is
                                                      5 pleasure of collaborating with community
 6 strong. And it's Rhode Island-based local
                                                      6 partners and stakeholders across the state.
 7 presence, and it's making a huge impact.
                                                      7
                                                                   CharterCARE Health Partners is a
             And in conclusion -- I mean, there
                                                      8 primary partner in these efforts as we
9 were other things that have gone over, you know,
                                                        collectively work to increase screening
                                                      10 prevention and access to care and improve
10 through these meetings, but every time I suggest
11 something, it seems like there's a thread of it
                                                      11 outcomes for cancer patients. Our policy maker
12 that gets put into a blanket of -- that covers
                                                      12 and community engagement has evolved into a wide
13 the state and covers the hospitals.
                                                      13 array of events, activities, and opportunities
14
             Now, I guess in conclusion, because I
                                                      14 for collaboration to educate on our priority
15 really have no more that I'm thinking of here,
                                                        issues, emphasize the importance of reducing the
                                                      16 impact of cancer on Rhode Island, and provide
16 is I have really enjoyed meeting
17 Dr. Colagiovanni and all the other doctors that
                                                      17 opportunity for actions to meet this goal.
                                                      18
18 I've met, and working with Otis Brown. I truly
                                                                    One such event is our annual Rhode
                                                      19 Island Research Breakfast. The event attracts
19 believe in my heart that CharterCARE is a
20 quality organization. They are good people, and
                                                      20 over 200 leaders from business, education, life
21 we all have the same passion of good work. And
                                                      21 science innovation, health care, government, and
22 the support of Prospect and the owners -- I have
                                                      22 research, who come together to support ACS CAN's
23 to tell you that it's for this reason that I am
                                                      23 efforts to fight cancer across the country.
24 committed to continue on the board, because I
                                                      24 This year's seventh annual event highlighted the
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25 feel like my involvement matters.

25 sophisticated university and hospital research

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 1 that happens here in Rhode Island, the
                                                                    Simply put, our impact on the fight
 2 innovation and growth and the cancer care and
                                                       2 against cancer is greater due to CharterCARE
 3 research space, and the impact of COVID-19.
                                                       3 Health Partners' willingness and ability to
 4 CharterCARE Health Partners has been a sponsor
                                                       4 collaborate.
                                                       5
 5 of the event every year since the beginning, and
                                                                   Thank you again for the opportunity
 6 their involvement has only increased over time.
                                                        to speak tonight.
 7
                                                       7
             In 2016, we recognized the Roger
                                                                   MS. LOPES: Thank you.
 8 Williams Cancer Center for receiving the
                                                       8
                                                                    I'd like to call on Thomas
 9 Commission on Cancer's Outstanding Achievement
                                                       9 Hemmendinger, please. And the last name is
10 Award, which recognizes cancer programs that
                                                      10 spelled H-e-m-m-e-n-d-i-n-g-e-r. Thank you.
11 strive for excellence and are committed to
                                                      11
                                                                   You're unmuted.
12 ensuring high-quality cancer care. For the past
                                                      12
                                                                   MR. HEMMENDINGER: Thank you. Can
                                                      13 you hear me?
13 three years, CharterCARE Health Partners has
14 provided invaluable expertise to provide our
                                                      14
                                                                   MS. LOPES: Yes.
15 participation in the panel discussion.
                                                      15
                                                                   MR. HEMMENDINGER: I appreciate the
16
             In 2018, Dr. Steven Katz, who we
                                                      16 opportunity to speak before the regulators and
17 actually heard from earlier this evening, spoke
                                                      17 thank you for holding this forum today. And I
                                                      18 do wish everybody good health and safety in this
18 on the event regarding his extensive
                                                      19 critical time.
19 immunotherapy research, and he described that
                                                      20
20 much better than I ever could so I won't attempt
                                                                    I'd like to just explain briefly what
  to right now. But that research was, as he
                                                      21
                                                        my stake is in the outcome here.
                                                      22
22 shared, funded by NIH research grants secured
                                                                   As receiver for CharterCARE Community
23 for our state.
                                                      23 Board, I am actually a part owner of Prospect
24
             In 2019, Dr. Abdul Saied Calvino
                                                      24 CharterCARE, and, therefore, these local safety
25 participated in the hour-long panel discussion
                                                      25 net hospitals, and I have two reasons why it's
                                              Page 62
                                                                                                     Page 64
1 providing insight on his research and
                                                       1 important that these hospitals succeed in their
 2 opportunities for addressing disparities in
                                                       2 mission to provide quality health care to Rhode
 3 cancer care in Rhode Island. Dr. Calvino has
                                                       3 Islanders: First, because I'm a citizen of
                                                       4 Rhode Island, and I do care personally about
 4 established an active community outreach in
 5 cancer navigation program to improve the access
                                                       5 this; but, second, because the pensioners of the
  to surgical care in underserved populations.
                                                       6 old Fatima pension plan are depending on the
                                                       7 recovery in this case and in other litigation
             The impact -- for the impact of his
 8 work on our community, he has received numerous
                                                       8 for -- to make up a drastic shortfall in their
9 awards and recognitions at both the local and
                                                        pension. So I want these hospitals to succeed
10 the national level, including the CDC's Carol
                                                      10 for -- for these reasons.
11 Friedman National Award for Excellence in
                                                      11
                                                                   The director's counsel, Mr. Oliverio,
12 addressing cancer care disparities. Dr. Calvino
                                                      12 spoke about the difficulty they've had in
13 has continued to be a key in our effort to
                                                      13 getting information so they can do their jobs.
14 eliminate barriers to colorectal cancer
                                                      14 I'd like to point out that it's not that they've
15 screenings here in Rhode Island.
                                                      15 gotten some information but not enough; it's
16
             This year, we had the pleasure of
                                                      16 that they've gotten absolutely nothing. They've
17 welcoming Dr. Ponnandai Somasundar, another
                                                      17 been completely shut out by the campaign of
18 distinguished member of CharterCARE Health
                                                      18 obstruction and intimidation, and I'll be
                                                      19 supplementing the record to show that with some
19 Partners, who serves as the associate chief of
20 surgical oncology and director of geriatric
                                                      20 documents from court filings. The -- so the
21 oncology at Roger Williams Medical Center.
                                                        directors, they don't know what's going on, and
22 Dr. Somasundar clarified the impacts of
                                                      22
                                                        as Mr. Oliverio pointed out, they have to oppose
23 innovations and care on the geriatric population
                                                      23 this transaction, and I oppose it as well.
                                                      24
24 and the potential to harness research to improve
                                                                   The -- the only thing we do know is
  outcomes for these patients.
                                                      25 that Prospect CharterCARE and its subsidiaries
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12/10/2020
                                   Hospital Conversion Initial Applications
                                                                                                 17 (65 - 68)
                                               Page 65
                                                                                                     Page 67
                                                       1 well. My name is Chris Callaci.
 1 are grossly undercapitalized.
                                  The successes
                                                                                           I am general
 2 that you've heard tonight -- and you'll probably
                                                       2 counsel for United Nurses & Allied
 3 hear some more about the successes of these
                                                       3 Professionals. We are the largest health care
 4 hospitals before this hearing is over -- are not
                                                       4 union in the state of Rhode Island, and we
 5 because of Mr. Lee and Mr. Topper and their
                                                       5 represent among 7,000 members. We represent
                                                       6 well over 6,00 folks at Fatima Hospital. Our
 6 support for the local hospitals. They are
 7 despite their actions in treating these
                                                       7 union supported the joint venture in 2014, and I
 8 companies like piggy banks, borrowing money to
                                                       8 cannot tell you how much we regret having done
                                                       9 so.
 9 pay dividends, hundreds of millions of dollars
                                                      10
10 to themselves. And I would just point out that
                                                                    Let me also say in terms of
11 the publicly available financial statements for
                                                      11 housekeeping, I think Mr. Wistow was commenting
12 Prospect CharterCARE and the two hospital
                                                      12 on having gotten documents from the AG's office
13 subsidiaries show zero -- and I mean zero
                                                      13 in response to an APRA request. I would hope
14 unrestricted cash and nominal restricted cash
                                                      14 that those documents, if they haven't already,
15 for the last couple of financial years. So
                                                      15 will be posted on the AG's website. It's
16 these hospitals may have been on the brink when
                                                      16 difficult to make public comment if you don't
17 Prospect CharterCARE came in in 2014, but
                                                      17 have access to all of the relevant information.
18 they're on the brink now because of Prospect
                                                        So I ask you to please consider that.
19 CharterCARE.
                                                      19
                                                                    This applicant is lacking in
20
             If this transaction is approved,
                                                      20 character, lacking in competence. They have
21 Prospect's going to continue to bleed out more
                                                        failed to meet their commitments to our
                                                      22 community, and for that reason, they are not in
22 cash from these hospitals, and the local safety
23 net hospitals are going to join a sale leaseback
                                                      23 good standing in our community. And those are
24 transaction and basically mortgage their futures
                                                      24 some of the key criteria that go to the heart of
                                                      25 this review process and the way that our
25
  to enrich their new 100 percent owners.
                                                                                                     Page 68
                                               Page 66
1
             So at this point, we don't have any
                                                       1 regulators measure the application against the
 2 information sufficient to justify this
                                                       2 statute. And for those reasons alone, the
  transaction to ascertain the effect of the
                                                        application should be rejected, which is our
 4 transaction on the delivery of quality health
                                                       4 request.
 5 care, other than we know that the financial
                                                       5
                                                                    2014 and the joint venture.
 6 situation is worse, and it's going to get worse
                                                       6 guys made representations to the town of North
 7 with these hospitals if this transaction goes
                                                       7 Providence, to the city of Providence, to the
 8 forward.
                                                       8 union, to the Department of Health, to the AG
             I'd ask you to reject the
                                                        that putting $14 million in a pension plan would
                                                      10 secure that plan, when they knew that it
10 applications for effective change in control, or
11 at least put this whole proceeding on hold until
                                                      11 wouldn't. They also made those same
12 the directors can -- Category A directors can
                                                      12 misrepresentations to that same universe of
13 report back to you in good faith that they are
                                                      13 people, that contributions would be made going
```

14 in a position to do their job, because they've given enough -- been given enough information, 16 documents to do their jobs. 17 Thank you. 18 MS. LOPES: Thank you. 19 The next person I'm going to call on 20 is Mr. Christopher Callaci, please. 21 You should be able to speak. 22 MR. CALLACI: Good evening, folks.

23 You just made a critical mistake by unmuting me.

MR. CALLACI: I hope you are all

MS. LOPES: No.

14 forward to the plan by the old hospitals, when 15 they knew those old hospitals did not have the 16 financial wherewithal. And now that plan is in 17 bankruptcy, and almost 3,000 people who are 18 participants in that plan and their families are 19 wondering whether or not they will be able to 20 get the money that they need out of that pension 21 to pay their bills. 22 We also know they were supposed to 23 put \$50 million in long-term capital commitments, \$40 million in routine capital 25 commitments, and the AMI report can't confirm

24

25

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 1 that that has happened. And the lawsuit by
                                                      1 compliance with the conditions set forth in the
                                                      2 HCA decision until pressed by the AG.
 2 their joint venture partners, CharterCARE, also
 3 known as CharterCARE Community Board, has sued,
                                                      3 should the AG or anybody in this state have to
 4 saying that those contributions have not been
                                                      4 press Prospect to do what they were supposed to
 5 made, which is remarkable, because that was one
                                                      5 do and what they were committed to do and
 6 of the big reasons why the deal was approved
                                                      6 legally bound to do over six years ago?
 7 back in 2014.
                                                      7 Outrageous.
                                                      8
             Let me turn my attention to the AMI
                                                                    Question 20 of the application on the
 9 report -- and I'm speaking as fast as I can,
                                                      9 CEC side of things, which speaks to character
10 because I've got six minutes or something like
                                                      10 and competence and standing in the community and
11 that, and this stuff is important.
                                                      11 the like, which are criteria relevant in an HCA
12
                                                      12 review -- they were supposed to reveal
             Here we are six years after the joint
13 venture was approved, and the monitors for
                                                      13 citations, violations, charges, enforcement
14 the -- I believe the AG's office cannot confirm
                                                      14 actions, civil proceedings in the courts, and
15 that Prospect has complied with the conditions
                                                        they didn't. They withheld that information
16 that were attached to that approval, which was
                                                      16 from our regulators, just like they were
17 six years ago or more. They can't confirm that
                                                      17 pedaling a bunch of nonsense about the pension
                                                      18 back in 2014.
18 employees maintain their salaries and wage
                                                      19
19 rates. They can't confirm that employees were
                                                                   And so what do we have here? They
20 provided with comparable benefits with respect
                                                      20 didn't tell you anything about the lawsuit
21 to vacation, sick, holiday, life, health
                                                        pending in superior court in Providence;
22 insurance, and the 401(k). They can't confirm
                                                      22 CharterCARE versus Lee. There -- there
23 that there are comparable severance packages.
                                                      23 CharterCARE, the business partner, has alleged
24 They can't confirm that Prospect has continued
                                                      24 that they failed and refused to provide the
25 to provide care through sponsorship and support
                                                      25 financial information demonstrating that they
                                                                                                    Page 72
                                              Page 70
1 of community-based health programs that serve,
                                                      1 put in the $50 million and the $40 million.
 2 in particular, the elderly, the poor, the
                                                      2 They say in the lawsuit they don't think it was
 3 at-risk. They can't confirm that Prospect
                                                      3 put in. They say that the current CEC
 4 adopted the hospital's charity care guidelines
                                                      4 application and the HCA application confers no
 5 and medically necessary services to patients
                                                      5 benefit on Prospect Medical Holdings and is a
 6 regardless of their ability to pay. They cannot
                                                      6 fraud upon its creditors and CharterCARE.
 7 confirm that Prospect has maintained an
                                                      7 say that the dividends to Lee and Topper to the
 8 appropriate level of full-time equivalence or
                                                      8 tune of hundreds of millions of dollars were a
9 have done their due diligence with respect to
                                                        fraudulent transfer. Now, if they didn't put
                                                      10 the $50 million in -- they've got $41.8 million
10 appropriate staffing levels. And their failure
11 to do that and AMI's inability to confirm that
                                                      11 in tax breaks from North Providence and
12 they did that means that they have not confirmed
                                                      12 Providence. That's a pretty expensive
                                                      13 bait-and-switch.
13 with the conditions of 2014 when they were
14 supposed to, and that they have failed,
                                                      14
                                                                   Then we get to some other things they
15 therefore, to satisfy the criteria, numbers 1
                                                      15
                                                        should've reported that they didn't.
16 through 8, that the DOH reviews under HCA
                                                      16
                                                                    We had a lawsuit we won against them
17 review. By failing to satisfy these conditions,
                                                      17 where they were withholding information about
18 their claim on page 29 in their application that
                                                      18 over 30 deficiencies that JACHO found at Fatima
                                                      19 Hospital and horrible deficiencies that were
19 they have performed with regard to the terms and
20 conditions of the 2014 approval, is false.
                                                      20 found in the OR at Fatima Hospital during a mock
21
             The other thing I have to note in
                                                        survey. They refused to give us the details of
22 that AMI report -- and I'm quoting from that
                                                      22
                                                        that. We sued. We got the federal government
23 report -- the entity, meaning Prospect, did not
                                                      23 involved, the National Labor Relations Board.
                                                      24 They sued.
24 seem to be focused on collecting and organizing
                                                      25
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the information necessary to demonstrate its

To this date, they still haven't

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Page 73
                                                                                                    Page 75
1 provided all of the information, and now there
                                                                   No word about any of that stuff, none
2 are enforcement proceedings in the First
                                                      2 of it. They didn't share any of that. Instead,
3 Circuit. They haven't said anything to you guys
                                                      3 what they did was they had the lawyers go after
4 about that, I'm pretty sure.
                                                      4 ProPublica and say, We refute all of this.
                                                      5 not true. Swiftly, thoroughly, ProPublica
             They have failed to talk about the
6 CMS reduction in their Medicare payments in
                                                        responded and discredited their response.
7 fiscal year '08 because of high rates of patient
                                                       there's an enormous amount of information out
8 injury and infection at Roger Williams and
                                                      8
                                                        there.
                                                      9
9 Fatima. Nobody said a word about that. None.
                                                                   Their failure to give that
10 They finished in the bottom quartile of 3,200
                                                     10 information to our regulators was not a
11 hospitals nationwide in that category.
                                                     11 ministerial oversight. It wasn't a clerical
12
             They didn't tell you about the
                                                     12 error. This is not their first rodeo. They did
                                                     13 it intentionally. They withheld the information
13 steepest fine they suffered in their hospitals
14 in Connecticut because of high readmission
                                                     14 intentionally, just like they did in 2014 when
  rates. They didn't tell you about how state
                                                        they pedaled a bunch of BS about the pension.
16 health inspectors in Connecticut found immediate
                                                     16
                                                                   The St. Joe's pension lawsuit -- I'm
17
  jeopardies -- patients placed in immediate
                                                     17 trying to wrap this up as best I can, and my
                                                     18 mouth is getting dry -- what are the allegations
  jeopardy in two of their hospitals in
                                                     19 there? They violated their duty of good faith
19 Connecticut, Waterbury and Manchester.
20
             They didn't tell you about a lawsuit
                                                     20 and fair dealing. They conspired to conceal
21 that we beat them back on when they illegally
                                                        through fraudulent and intentional
22 tried to discontinue dental and vision benefits
                                                     22 misrepresentations and omissions.
                                                                                           They
23 for the spouses of employees in our union at
                                                     23 willingly, they knowingly gave false
                                                     24 information. This is all about the pension.
24 Fatima Hospital. How do you collect over
                                                     25 They abetted, aided, participated in breaches of
25 $200 million in dividends and then cheat people
                                              Page 74
                                                                                                    Page 76
1 out of their vision and dental benefits?
                                                      1 financial duties. And that case is out there.
2 does that? And why didn't they tell you that
                                                      2
                                                                   And now we have a submission by
  that was -- that case that was out there?
                                                      3 Mr. Del Sesto, Mr. Hemmendinger, and Mr. Wistow,
4
             And of course in a footnote in
                                                      4 which was referred to by Mr. Wistow, where there
5 objection that was filed by Mr. Hemmendinger and
                                                      5 are alarming concerns about the financial
6 Mr. Del Sesto on the CEC side, footnote 48,
                                                      6 condition of Prospect Medical Holding. We have
7 pages 14 and 15, scores of cases pending in the
                                                      7 Wisehart CPAs and consultants from North
8 civil -- in civil cases in our courts -- in
                                                      8 Kingstown, Rhode Island, saying, and I quote, I
                                                      9 believe bankruptcy is imminent unless there is a
  courts all over the country. Never said a word
10 to you about that.
                                                     10 significant infusion of capital and a return of
11
             And then we have the ProPublica
                                                     11 all the dividends previously paid out. There is
12 article. Extraordinary. Pulitzer Prize-winning
                                                     12 worry about liabilities for our local hospitals
13 publication, award-winning reporter. What do we
                                                     13 of Roger Williams and Fatima, and there is
                                                     14 concern about inadequacies of the AMI reporting.
14 have? They're not paying their bills. They're
15 bouncing checks. They're putting hospitals in
                                                                   Now, I have thrown an enormous volume
                                                     16 of information from you that I know most of
16 bankruptcy.
              They're putting out aggressive
17 financial statements to make their bottom line
                                                     17 which was withheld from the Department of Health
18 look better. They're hiking reported profits by
                                                     18 on the CEC side. Please -- please, I am begging
                                                     19 you on behalf of the people that I have the
19 booking inflated estimates of forthcoming
20 revenue; issuing junk bonds to make dividend
                                                     20 privilege to represent, vet all of these things,
21 payments; closing hospitals like the ones they
                                                     21 all of the stuff in the ProPublica article, all
22 closed in Texas; not holding out their comitance
                                                     22 of the things that are in these lawsuits.
23 to a hospital in Orange, New Jersey; improper
                                                     23 have to get to the bottom of that, because if
24 Medicaid billing practice. The list goes on and
                                                     24 you don't, you can't, in my humble opinion,
25 on and on.
                                                     25 respectfully, do a thorough review of these
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Page 77
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1 applications. And I think when you look at that
                                                      1 makes that easy for them.
2 information, you will find that you do not want
                                                      2
                                                                   Some of the ways Prospect makes
3 these guys, Mr. Lee and Mr. Topper, getting
                                                      3 working difficult is -- a few examples: I have
4 ahold of 100 percent of an interest of Prospect
                                                      4 seen reports of 50 employees who were assaulted
5 Medical Holdings and, therefore, having more
                                                      5 by patients, and this happened between the years
6 influence on these two hospitals in Rhode
                                                      6 of 2016 and 2017 and mostly on the behavioral
7 Island. Please do this work and please reject
                                                      7 health units, the behavioral health units that
8 this application.
                                                      8 Prospect tonight has bragged about. But I know
9
                                                      9 from my members what goes on in those four walls
             Thank you.
                                                      10 at Fatima hospital.
10
             MS. LOPES: Thank you. I'll call
11 upon Lynn Blais, B-l-a-i-s.
                                                      11
                                                                   I have seen reports, such as pregnant
12
             MS. POWELL: We don't have a Lynn
                                                      12 woman getting kicked in the stomach, others
                                                      13 getting punched, hot coffee thrown in their
13 Blais, but we have a Lynn's iPhone. I'm not
  sure if that is the same person.
                                                      14 face. They end up in the emergency room with
14
15
                                                        concussions. So in -- during the negotiations,
             MS. LOPES: It may be Lynn's phone.
16 That's who I'll unmute.
                                                      16 we asked for what we thought was a simple
17
             MS. POWELL: No, unfortunately.
                                                      17 request, to have security guards assigned close
18
                                                      18 to these units. And the answer that we received
             MR. CALLACI: She may be at work.
                                                      19 from administration was there are not enough
19 Can you put her off closer to 7:00 p.m.?
20
             MS. POWELL: We can circle back to
                                                      20 security guards, and they don't intend to hire
21
  the people who haven't responded. We will ask
                                                      21 anybody.
                                                                  Another example of profit before
                                                      22 safety.
22
  once again at the end of the meeting.
23
             MR. CALLACI: Thank you.
                                                      23
                                                                   Since Prospect took over, there has
24
                                                      24 been a 24 percent turnover of -- in 2018 alone
             MS. POWELL: You're welcome.
                                                      25 out of 420 service workers. So a 24 percent
25
             MS. LOPES: I will go to Cindy
                                                                                                    Page 80
                                              Page 78
1 Fenchel, F-e-n-c-h-e-l.
                                                      1 turnover out of 420 people in one year alone.
2
             MS. POWELL: Cindy, can you unmute?
                                                      2 Another example of Prospect putting profit
3
             MS. FENCHEL: Okay. Can you hear me?
                                                      3 before patients and staff. I have never seen
4
             MS. LOPES: Yes.
                                                      4 such a turnover since Prospect in my 42 years
5
             MS. POWELL: Yes, we can.
                                                      5 there. As one of the doctors testified tonight,
             MS. FENCHEL: Okay. So my name is
                                                      6 it was a -- it was a family place to work with a
7 Cindy Fenchel, F, as in "Frank," e-n-c-h-e-l.
                                                      7 lot of longevity. Not so much these days.
8 am a 42-year employee at Fatima Hospital.
                                                      8
                                                                   Then in the midst of a pandemic, a
9 also the president of Local 5110 UNAP for the
                                                      9 manager asked some people who work in the
10 service workers.
                                                      10 environmental service department to sign a
11
                                                      11 training form for understanding how to wear
             In my years there, I have worked in
12 many departments, and I am currently a medical
                                                      12 their PPE. The manager said he would fill it
13 secretary, and I work 40 hours at the hospital.
                                                      13 out later. So he just said to them, Sign the
14 I have been through many administrations, and
                                                      14 form, say you know how to put on your PPE, and
15 the bottom line is Prospect is about how much
                                                      15 we'll figure it all out later. He had a -- just
                                                      16 a brief 10-minute meeting with them and sent the
16 money they can gain, and they put profit before
17 patients.
                                                      17 employees on their way.
18
                                                      18
             It used to be a community hospital
                                                                   Well, one of the employees went back
19 that everyone enjoyed working, but Prospect
                                                      19 to the manager, said he was not comfortable with
20 makes that very hard, although they are
                                                      20 what just took place. The manager said, Just go
21 fortunate to have the staff that cares about
                                                        ask a coworker. Well, they were observed doing
22 their jobs and the patients, as I have heard
                                                      22 this incorrectly, putting their PPE on
23 many compliments tonight. My members are very
                                                      23 incorrectly, and a nurse manager luckily --
24 good to the patients. They're frontline in the
                                                      24
                                                        thank God -- stepped in and helped them.
25 most difficult situations, and Prospect never
                                                      25 determined by the union, after speaking with
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 1 other people in this department, that training
                                                       1 out ice cream last week. These -- these are the
 2 was inconsistent, not thorough, and employees
                                                      2 real stories that go on inside that hospital.
 3 were not demonstrating an understanding of how
                                                      3 Luckily, like I said, there are good people who
 4 to wear their PPE back to their trainers.
                                                      4 work there, good, dedicated people.
                                                      5
             So think about housekeepers who go
                                                                   So we respectfully urge you to not
 6 into COVID rooms and do not have an
                                                      6 grant this application. Hospitals should be
                                                      7 about saving lives and providing care to
 7 understanding of how to protect themselves.
 8 Prospect does not even care about keeping
                                                        communities, but those simply are not the
9 frontline employees, my members, who keep these
                                                        applicant's priorities. They've done enough
10 rooms clean -- they do not care about keeping
                                                      10 damage, so we're asking this to stop as soon as
                                                      11 it can.
11 them safe. These are daily battles in that
12 hospital. These are only a few examples.
                                                      12
                                                                   So I have heard many compliments
13
                                                      13 tonight about how clean the hospital is, and I
             The most basic thing an employee
                                                      14 take a lot of pride with that, because that is
14 would expect is for their place of employment,
                                                      15
                                                        my members, probably the lowest paid members in
15 especially a hospital, to keep them safe. In
16 turn, keeping employees safe will keep patients
                                                      16 that hospital, who keep it really clean, and I'm
17 safe.
                                                      17 really proud of that. Unfortunately, when we
18
             Furthermore, there is a high rate of
                                                      18 are negotiating -- when we are at the
                                                      19 negotiating table with this company, I feel that
19 employees who tested positive in the
20 environmental housekeeping department and
                                                      20 that group of housekeeping is the most
21 behavioral health units. As if it wasn't enough
                                                        disrespected by this company.
                                                      22
22 with all of this going on, we are currently
                                                                    So all that they asked was simple
23 battling with the company about phlebotomists at
                                                      23 things, like they want job assignments. They
24 our off-sites who are testing COVID patients
                                                      24 want to know where they're going every day, what
25 who -- they should only be testing asymptomatic
                                                      25 floor to work on.
                                                                           They -- this is not anything
                                                                                                    Page 84
                                              Page 82
1 patients, but then when a patient is before them
                                                        to do with money for Prospect, God forbid, but
 2 with symptoms, well, they're told by the
                                                      2 it's just something that means a lot to that
 3 managers and the directors of the lab, We'll
                                                        group, and they repeatedly keep getting denied.
 4 just test them again. Profit before employees
                                                      4
                                                                    So these are just a few examples of
 5 and before safety.
                                                      5 why it is important to not grant this to
             We actually right now have two
                                                      6 Prospect. Thank you.
 7 class-action grievances about the situation with
                                                      7
                                                                   MS. LOPES: Thank you.
 8 the phlebotomists, and we ask that they have the
                                                      8
                                                                   Dr. Louis Mariorenzi.
                                                      9
                                                                   DR. MARIORENZI: Thank you.
9 proper PPE, social distancing, proper
10 ventilation in some of their offices that are as
                                                      10
                                                                    I am Louis Mariorenzi. It's
11 small as a closet, et cetera, et cetera, while
                                                      11 M-a-r-i-o-r-e-n-z-i. And I've just had -- I
12 they're doing COVID testing.
                                                      12 have a very different relationship or experience
13
             It never ends with this company. And
                                                      13 with Prospect.
14 after all the wonderful stories of -- the
                                                      14
                                                                    I am the chief of orthopedic surgery
15 physicians had tonight, wining, dining with
                                                      15 at Roger Williams, and I'm a member on the
16 Prospect, a great lovefest, I asked for my
                                                      16 advisory board at Roger Williams. And as an
17 members to get hazard pay in the thick of COVID.
                                                      17 orthopedist, Fatima and Roger Williams have
18 Well, after asking many times, they said that
                                                      18 really been able to provide excellent care. We
19 they will not give them anything. So I asked
                                                      19 have lots of awards. We've got numerous firsts.
20 again. And I said, A little bit will go a long
                                                      20 Our outcomes are excellent. To date, that's
21 way, but nothing will be -- but nothing will
                                                      21 because we've got some very good and very
22 never be forgotten.
                                                      22 dedicated surgeons.
                                                      23
23
             So I was told that there was no
                                                                   Health care is entering a period of
24 money, and they were not going to give them
                                                      24 technology now, and technology, such as computer
25 anything. But the VP of HR stated, We did give
                                                      25 navigation, robotic surgery, they're becoming
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 1 necessary to enhance the skills of the surgeons
                                                       1 to have two headlights. And the reason we only
 2 and to come out with -- and to provide better
                                                      2 had one is that David had given his to another
 3 outcomes. They're expensive. They're way more
                                                      3 group on the mountain in the same situation that
 4 expensive than a small hospital system can
                                                      4 we were. So I cannot speak for Dave's survival
                                                      5 skills, but I can certainly speak for his big,
 5 afford. And we've been very fortunate that
                                                      6 big heart.
 6 Prospect has been receptive to us and has
                                                      7
 7 invested in some of those technologies that we
                                                                   To me, these people are genuine and
 8 need to keep providing the care that we do. I
                                                      8 good. I hear the other comments. I don't know
 9 don't know that we could provide the services we
                                                        what to say. That's not the people I know.
10 are with the results we do without that --
                                                      10 CharterCARE right now is a quality organization.
11 deeper pockets from the national entity.
                                                      11 We've got good support with Prospect and its
12
             I'm also a member of the advisory
                                                      12
                                                        owners.
                                                      13
13 board at Roger Williams, and, like
                                                                   I do hope that the Department of
14 Dr. Colagiovanni, I was on the board when we
                                                      14 Health and the attorney general will support
15 couldn't pay our bills. We interviewed a lot of
                                                        this application for effective change of control
16 entities, and Prospect was the only one that was
                                                      16 because I do think that Prospect and CharterCARE
17 willing to allow us to maintain some ownership
                                                      17
                                                        together can meet our mission and provide for
                                                      18
18 and to share our board governance fifty-fifty.
                                                        the care in the community.
                                                     19
19 They have been very receptive of us. Obviously
                                                                   Thank you for your time, and I
20 we would like to maintain our identity and our
                                                      20
                                                        appreciate the opportunity to speak.
21 culture. They've worked closely with us to
                                                      21
                                                                   MS. LOPES: Thank you.
                                                      22
22 allow us to do that as much as we can and still
                                                                    I'm going to circle back to Toni-Ann
23 incorporate the best practices of the Prospect
                                                      23 Nunes. Is there a Toni-Ann Nunes?
                                                      24
                                                                   If I call on you, you can wave or use
24 national system.
25
                                                      25
             I think most of the medical staff
                                                        the chat to let us know anything.
                                                                                                    Page 88
                                              Page 86
                                                      1
1 didn't even know that Sam Lee and Dave Topper
                                                                   Again, Toni-Ann Nunes, N-u-n-e-s.
 2 didn't own the company. It was news to me that
                                                      2
                                                                   Okay. Christy Burns, B-u-r-n-s.
 3 they were minority owners. The two of them have
                                                      3
                                                                   And then Lynn Blais, B-l-a-i-s.
 4 been very engaged. The two of them show up at
                                                      4
                                                                   MS. BLAIS: Hi. This is Lynn.
 5 our medical staff meetings.
                               They show up at our
                                                      5
                                                                   MS. LOPES:
                                                                               Hi. We can hear you.
 6 IPA meetings. They come to the board meetings.
                                                                   MS. BLAIS: Okay. Thank you. And
 7 They are a phone call away. If they -- if you
                                                      7 thank you for circling around, because I'm just
 8 ask them to show up, they will fly out, and they
                                                      8 finishing my -- my shift here at Fatima
9 will attend. They even attend our hospital
                                                        Hospital.
                                                      10
10 holiday party. It is a horrible party with a
                                                                   My name is Lynn Blais, B-l-a-i-s.
11 bunch of doctors talking about medicine, and if
                                                      11 I'm a registered nurse of 36 years. My entire
12 you are not a physician, you wouldn't go there
                                                      12 career has been spent with St. Joseph's Health
13 unless you were completely dedicated to the
                                                      13 Services of Rhode Island and/or CharterCARE.
14 entity.
                                                      14 I'm also a graduate from the school of nursing.
15
             And lastly, I've actually gotten to
                                                                   And I come before you to request that
16 know Dave Topper personally. The two of us like
                                                      16 you deny the change in ownership and control,
17 to hike, and we've had a number of terrific
                                                      17 and I really come here saddened to have to make
18 hikes in upstate New York and New Hampshire, and
                                                      18 this request, because six years ago, I came
                                                      19 before many committees requesting that you
19 I've gotten to know him, I think, pretty well.
20 I'm going to share a story the very first time I
                                                      20 approve the purchase and sales of CharterCARE to
21 ever hiked with David.
                                                        Prospect Medical Holdings. And I went with good
22
             We were on Mount Washington, late
                                                      22 faith, based on the promises that were made to
23 October, 9:30 at night, pitch-black and pouring
                                                      23 all of us, not just to me as an employee, but to
24 rain, and we had one headlight between us, and
                                                      24 the community at whole, of the changes that they
25 it was -- it was fading. And we were supposed
                                                      25 were going to make, and that quality was the
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                                                      1 the Allied professionals in this building, the
1 utmost importance to them, job preservation was
2 important, and that they were going to be the --
                                                      2 patients would definitely feel the impact of a
3 the knight in shining armor to come in and
                                                      3 for-profit health care system.
                                                      4
4 rescue our system. But I'm saddened to say it
                                                                   We have vacancies that go unfilled.
5 truly feels like it was a bait-and-switch.
                                                      5 There's a running theme that we have to do more
             I see as I come into work every day
                                                      6 with less. You're constantly hearing about
7 that it's really not about quality, it's really
                                                      7 productivity numbers. So every day we look at
8 not about the patients, and it's really not
                                                      8 how many patients are in beds, and that means
9 about the employees. It truly is about the
                                                      9 how many -- what's the minimum number of people
10 dollar. Every decision that's made is made
                                                     10 we can have working to take care of the number
11 based on what the cost factors are. I can give
                                                     11 of patients in those beds. Nothing is
12 you a few examples of that.
                                                     12 calculated in on how sick those patients are,
13
                                                     13 what care that they need. It's strictly a
             You can walk into a supply room, go
14 to grab some equipment, go to grab some
                                                     14 dollar number. And we want the least amount of
15 supplies, and the shelf is empty. You make a
                                                        people working to take care of the patients that
16 phone call looking for the supplies. You're
                                                     16 are in this facility.
17 told, Oh, sorry. Backordered. Oh, national
                                                     17
                                                                   And with COVID on the scene, this
                                                     18 hospital should be ashamed of themselves. This
18 shortage on that. We've all come to learn that
                                                     19 organization should be ashamed of themselves.
19 means they haven't paid the invoice. And until
                                                     20 We were at least two weeks behind where we
20 the invoice is paid, we can't get those supplies
  and equipment.
                                                     21 needed to be, and that was because we didn't
22
                                                     22 have PPEs on supply. When every other hospital
             The equipment that we do get and the
23 supplies that we get, you can see the quality is
                                                     23 in the state were wearing surgical masks upon
                                                     24 entering the building, we were told, No, not
24 changing. They've become substandard.
                                                     25 needed.
25 Something as simple as the gloves we wear every
                                                                Don't need to have them. And that's
                                                                                                    Page 92
                                              Page 90
1 single day, you put your hand in, and your hand
                                                      1 because they were sitting over in China, and
2 goes through the gloves more times than not. IV
                                                      2 they couldn't get them delivered to the United
3 catheters. They bring in these new IV catheters
                                                      3 States to get them distributed. So we started
4 that end up -- you can't thread them.
                                                      4 off behind the eight ball, and we've paid dearly
5 don't work right. And now you're using multiple
                                                      5 for that.
6 catheters, and the patients are suffering
                                                                   We probably have the number -- the
7 because you have to stick them multiple times to
                                                      7 highest number of patients that converted to a
8 get IV access. Tubing that we use, equipment
                                                      8 COVID-positive status while being an inpatient
9 that we use. The list goes on and on and on.
                                                        in the hospital. Our geriatric psych unit, for
                                                     10 example, 21 patients. 19 of those 21 patients
10 And it's all because when you put it out for
11 bid, you don't look at quality. You don't ask
                                                     11 converted to a COVID-positive status while
12 the people that are using the equipment what
                                                     12 admitted at this hospital. Of those 19,
13 they would prefer. All you do is take the bid
                                                     13 unfortunately, six of them did not survive. We
14 that's the lowest, and that's what you use for
                                                     14 have the highest number of health care workers
                                                     15 that have converted to a COVID-positive status
15 equipment. We have equipment that is old, that
                                                     16 while employed here at the hospital. And that
16 is broken, that can't be replaced, that can't be
17 repaired because of the age of the equipment.
                                                     17 sadly goes back to quality, supplies, training,
18 But those things go unanswered.
                                                     18 and the lack of leadership and the lack of
19
             When it comes to taking care of the
                                                     19 responsibility of Prospect Medical Holding.
                                                     20
20 patients, I am thrilled when I hear the stories
                                                                   Let's see.
                                                     21
21 that the patients don't feel the impact that we
                                                                   I mean, it's the end of the night.
22 feel every day, and that's because of the hard
                                                     22 You've heard a lot of people talking, and I
23 work that the nurses do every single day so that
                                                     23 don't want to reiterate what everybody else has
```

these consequences do not reach the patients.

And if it wasn't for the hard working nurses and

24 said, but the problem becomes for-profit

25 medicine is not good medicine because that means

Page 93 Page 95 1 you are looking for a profit. I understand you CERTIFICATE 2 have to have a positive bottom line, you have to 2 3 finish in the black, but there should be a limit 3 I, CASEY A. BERNACCHIO, Shorthand Reporter 4 of how much money goes back to the investors, 4 and Commissioner, hereby certify that the 5 and the millions and millions of dollars that 5 foregoing is a true, accurate, and complete 6 these investors have recouped off the back of my 6 transcription of my stenographic notes taken at 7 members and all of the employees that work here 7 the time of the aforementioned matter. 8 is unacceptable. 8 This proceeding was done remotely via web So, again, I respectively urge you conference and may result in some inaccuracies 10 not to grant this application. The hospital 10 and/or dropped words created by audio conflicts 11 should be saving lives and providing care to the 11 that may arise during any web-based event. 12 community that we serve, but that is not the 12 IN WITNESS WHEREOF, I have hereunto set my 13 priorities of these applicants. 13 hand this 17th day of December, 2020. 14 14 So, thank you. And thank you as I 15 15 get in at the 19th hour as you finish this Carry A. Bernachie 16 conference. 16 17 MS. LOPES: Thank you. 17 18 18 I'm going to circle back again once CASEY A. BERNACCHIO SHORTHAND REPORTER 19 19 more. Last chance to Toni-Ann Nunes or Christy 20 20 Burns. 21 Having -- not hearing anything from 21 22 22 Toni-Ann Nunes or Christy Burns, is there anyone 23 that would like to provide comment that did not 23 sign up to speak today? MY COMMISSION EXPIRES: 25 25 Thank you, then. We are at 7:00 DECEMBER 31, 2023 Page 94 1 exactly, and this meeting can be concluded, 2 unless anyone has any other remarks. I thank you for your time and your 4 input. I appreciate all the comments that we've 5 heard here today. Thank you. MS. POWELL: One moment. I just want 7 to take one quick moment to just apologize to 8 everyone for what happened in this meeting. 9 It's not something that's happened before, but 10 we will make changes to reduce, once again, the 11 risk of that type of Zoom bombing that I do 12 think we've all heard about. And we usually 13 operate in a way to try to prevent that from 14 occurring. 15 So thank you all for your patience as 16 well with that as we tried to shut that down as 17 quickly as we could. And as Fernanda said, thank you all for attending and sharing your 19 comments and your perspectives with us. 20 were well heard. Thank you. 21 (MEETING CONCLUDED AT 7:01 P.M.) 22 23 24 25

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