



MULLEN  
COUGHLIN<sub>LLC</sub>  
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January 31, 2025

**VIA U.S. MAIL**

Office of the Rhode Island Attorney General  
150 South Main Street  
Providence, RI 02903

**Re: Notice of Data Event**

To Whom It May Concern:

We represent O'Connor Corporation ("O'Connor") located at 45 Industrial Dr, Canton, MA 02021, and are writing to notify your office of an event that may affect the security of certain personal information relating to six hundred seventy eight (678) Rhode Island residents. This notice will be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, O'Connor does not waive any rights or defenses regarding the applicability of Rhode Island law, the applicability of the Rhode Island data event notification statute, or personal jurisdiction.

**Nature of the Data Event**

On December 2, 2024, O'Connor observed a network disruption that affected the operability of certain O'Connor systems. In response, O'Connor launched an investigation into the disruption to determine the full nature and scope of what occurred. The investigation determined that an unknown individual accessed certain O'Connor systems between November 23, 2024 to December 1, 2024, and may have viewed or copied a limited amount of data during that timeframe. O'Connor conducted a time-intensive review of the accessible data to identify any personal information about individuals located in it and to compile contact information for those individuals. On or about January 24, 2025, O'Connor completed this review and determined that that personal information resided in the accessible data.

The information that could have been subject to unauthorized access includes name, Social Security number, and financial account information.

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### **Notice to Rhode Island Residents**

On or about January 31, 2025, O'Connor provided written notice of this event to six hundred seventy eight (678) Rhode Island residents. Written notice is being provided in substantially the same form as the letter attached here as *Exhibit A*.

### **Other Steps Taken and To Be Taken**

Upon discovering the event, O'Connor moved quickly to investigate and respond to the event, assess the security of O'Connor systems, and identify potentially affected individuals. Further, O'Connor notified federal law enforcement regarding the event. O'Connor is also working to implement additional safeguards and training to its employees. O'Connor is providing access to credit monitoring services for one (1) year, through TransUnion, to individuals whose personal information was potentially affected by this event, at no cost to these individuals.

Additionally, O'Connor is providing impacted individuals with guidance on how to better protect against identity theft and fraud. O'Connor is providing individuals with information on how to place fraud alerts and credit freezes on their credit files, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud.

O'Connor is providing written notice of this event to relevant state regulators, as necessary, and to the three major credit reporting agencies, Equifax, Experian, and TransUnion.

### **Contact Information**

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (267) 930-2190.

Very truly yours,



Lynda Jensen of  
MULLEN COUGHLIN LLC

# **EXHIBIT A**

O'Connor Corporation  
c/o Cyberscout  
PO Box 1286  
Dearborn, MI 48120-9998

**O'CONNOR O'CONNOR**  
**S A F E T Y CORPORATION**



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January 31, 2025

Dear [REDACTED]

O'Connor Corporation ("O'Connor") is writing to notify you of an event that may affect the privacy of some of your information. We take this event seriously and provide details of the event and the resources available to you to help protect your information from possible misuse, should you feel it is appropriate to do so.

**What Happened.** On December 2, 2024, O'Connor observed a network disruption that affected the operability of certain O'Connor systems. In response, we launched an investigation into the disruption to determine the full nature and scope of what occurred. Our investigation determined that an unknown individual accessed certain O'Connor systems between November 23, 2024 to December 1, 2024, and may have viewed or copied a limited amount of data during that timeframe. We conducted a time-intensive review of the accessible data to identify any personal information about individuals located in it and to compile contact information for those individuals. On or about January 2, 2025, we completed our review and determined that your personal information resided in the accessible data.

**What Information Was Involved.** The types of information relating to you that our review located in the accessible data included: name, Social Security number, and financial account information.

**What We Are Doing.** O'Connor takes the confidentiality of information in our care very seriously. Upon observing the network disruption, we moved quickly to ensure the ongoing security of our systems and launched an investigation with the support of third-party specialists to determine the nature and scope of disruption and any data rendered accessible during the disruption. As part of our ongoing commitment to the security of information, we reviewed our already robust policies and procedures regarding information security to ensure that they remain appropriate and to identify opportunities for enhancements, additional safeguards, and additional training. We undertook these steps to minimize the likelihood of a similar event in the future.

As an added precaution, we are offering you complimentary access to twelve months of credit monitoring and identity theft restoration services, through Cyberscout, a Transunion company. You will need to enroll yourself in these services if you wish to do so, because we are not able to activate them on your behalf. The deadline to enroll is 3 months from the date on this letter. Please review the instructions contained in the attached *Steps You Can Take to Help Protect Your Personal Information* for additional information on these services.

**What You Can Do.** We encourage you to remain vigilant against incidents of identity theft and fraud, to monitor your account statements for suspicious activity and to detect errors, and to review your credit reports for suspicious activity. You may also review the enclosed *Steps You Can Take to Help Protect Your Personal Information* for additional guidance to help protect against the possibility of identity theft and fraud. We also encourage you to enroll in the complimentary credit monitoring services we are offering you.

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## STEPS YOU CAN TAKE TO HELP PROTECT YOUR PERSONAL INFORMATION

### Enroll in Monitoring Services

To enroll in Credit Monitoring services at no charge, please log on to <https://bfs.cyberscout.com/activate> and follow the instructions provided. When prompted please provide the following unique code to receive services: [REDACTED] In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

### Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer's name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial, as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a fraud alert or a credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
<a href="https://www.equifax.com/personal/credit-report-services/">https://www.equifax.com/personal/credit-report-services/</a>	<a href="https://www.experian.com/help/">https://www.experian.com/help/</a>	<a href="https://www.transunion.com/credit-freeze">https://www.transunion.com/credit-freeze</a> or <a href="https://www.transunion.com/fraud-alerts">www.transunion.com/fraud-alerts</a>
1-888-298-0045	1-888-397-3742	1-833-799-5355
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094



### **Additional Information**

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; [www.identitytheft.gov](http://www.identitytheft.gov); 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.

*For District of Columbia residents*, the District of Columbia Attorney General may be contacted at: 400 6th Street, NW, Washington, D.C. 20001; 1-202-442-9828; and [oag.dc.gov](http://oag.dc.gov).

*For Maryland residents*, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-576-6300 or 1-888-743-0023; and <https://www.marylandattorneygeneral.gov/>. O'Connor Corporation is located at 45 Industrial Drive, Canton, MA 02021.

*For New Mexico residents*, consumers have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in their credit file has been used against them, the right to know what is in their credit file, the right to ask for their credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to consumers' files is limited; consumers must give consent for credit reports to be provided to employers; consumers may limit "prescreened" offers of credit and insurance based on information in their credit report; and consumers may seek damages from violators. Consumers may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active-duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage consumers to review their rights pursuant to the Fair Credit Reporting Act by visiting [www.consumerfinance.gov/f/201504\\_cfpb\\_summary\\_your-rights-under-fcra.pdf](http://www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf), or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

*For New York residents*, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov>.

*For North Carolina residents*, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and [www.ncdoj.gov](http://www.ncdoj.gov). O'Connor Corporation is located at 45 Industrial Drive, Canton, MA 02021.

*For Rhode Island residents*, the Rhode Island Attorney General may be reached at: 150 South Main Street, Providence, RI 02903; 1-401-274-4400; and [www.riag.ri.gov](http://www.riag.ri.gov). Under Rhode Island law, individuals have the right to obtain any police report filed in regard to this event. There are approximately 678 Rhode Island residents that may be impacted by this event.