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June 30, 2025

#### VIA U.S. MAIL

Office of the Rhode Island Attorney General 150 South Main Street Providence, RI 02903

Re: Final Supplemental Notice of Data Event

To Whom It May Concern:

We continue to represent Kelly & Associates Insurance Group, Inc. ("Kelly Benefits") located at 1 Kelly Way, Sparks, Maryland 21152, and write to supplement our April 21, May 2, and May 30, 2025, notices to your office. By providing this notice, Kelly Benefits does not waive any rights or defenses regarding the applicability of Rhode Island law, the applicability of the Rhode Island data event notification statute, or personal jurisdiction.

On June 30, 2025, Kelly Benefits mailed notice to an additional fourteen (14) Rhode Island residents on behalf of itself and the entities listed in *Exhibit A*. The information that could have been subject to unauthorized access for the additional Rhode Island residents includes name, Social Security number, and health insurance information. As such, a total of six hundred eighty-six (686) Rhode Island residents have now been notified of this event. Written notice is being provided in substantially the same form as the letter attached here as *Exhibit B*. Kelly Benefits published notice of the event to its website on April 9, 2025, which can be found at <a href="https://kellybenefits.com/">https://kellybenefits.com/</a>.

Kelly Benefits is providing access to credit monitoring services through IDX, to individuals whose Social Security number was potentially affected by this incident, at no cost to these individuals. Additionally, Kelly Benefits is providing impacted individuals with guidance on how to better protect against identity theft and fraud. Kelly Benefits is providing individuals with information on how to place a fraud alert and security freeze on one's credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud.

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Kelly Benefits is providing written notice of this incident to relevant state and federal regulators, as necessary, and to the three (3) major credit reporting agencies, Equifax, Experian, and TransUnion.

### **Contact Information**

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (267) 930-4788.

Very truly yours,

Paul T. McGurkin, Jr. of MULLEN COUGHLIN LLC

PTM/jh2 Enclosure

# **EXHIBIT A**

Entity Name	Number of Impacted RI Residents			
Axle Informatics, LLC	1			
Northeast Foods	6			
Smartlink	1			
Superior Vision Services, Inc., with	1			
benefits underwritten by National				
Guardian Life Insurance Company	·			

# EXHIBIT B

## STEPS YOU CAN TAKE TO FURTHER PROTECT YOUR INFORMATION

## **Enroll in Credit and Identity Monitoring**

- 1. Website and Enrollment. Scan the QR image or go to <a href="https://app.idx.us/account-creation/protect">https://app.idx.us/account-creation/protect</a> and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter. Please note the deadline to enroll is September 30, 2025.
- 2. Activate the credit monitoring provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.
- **3. Telephone.** Contact IDX at 1-877-653-5018 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.

### **Monitor Your Accounts**

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit <a href="www.annualcreditreport.com">www.annualcreditreport.com</a> or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven (7) years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer's name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

- 1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
- 2. Social Security number;
- 3. Date of birth;
- 4. Addresses for the prior two (2) to five (5) years;
- 5. Proof of current address, such as a current utility bill or telephone bill;
- 6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and
- 7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax Experian		TransUnion	
https://www.equifax.com/personal/credit-		https://www.transunion.com/credit-	
report-services/	https://www.experian.com/help/	<u>help</u>	
1-888-298-0045	1-888-397-3742	1-833-799-5355	
Equifax Fraud Alert,	Experian Fraud Alert,	TransUnion Fraud Alert,	
P.O. Box 105069 Atlanta, GA 30348	P.O. Box 9554, Allen, TX 75013	P.O. Box 2000, Chester, PA 19016	
Equifax Credit Freeze,	Experian Credit Freeze,	TransUnion Credit Freeze,	
P.O. Box 105788 Atlanta, GA 30348	P.O. Box 9554, Allen, TX 75013	P.O. Box 160, Woodlyn, PA 19094	

#### Additional Information

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; <a href="www.identitytheft.gov">www.identitytheft.gov</a>; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.

For District of Columbia residents, the District of Columbia Attorney General may be contacted at: 400 6th Street, NW, Washington, DC 20001; 1-202-442-9828; and oag.dc.gov.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-576-6300 or 1-888-743-0023; and <a href="https://www.marylandattorneygeneral.gov/">https://www.marylandattorneygeneral.gov/</a>.

For New Mexico residents, consumers have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in their credit file has been used against them, the right to know what is in their credit file, the right to ask for their credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to consumers' files is limited; consumers must give consent for credit reports to be provided to employers; consumers may limit "prescreened" offers of credit and insurance based on information in their credit report; and consumers may seek damages from violators. Consumers may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active-duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage consumers to review their rights pursuant to the Fair Credit Reporting Act by visiting <a href="https://www.consumerfinance.gov/f/201504\_cfpb\_summary\_your-rights-under-fcra.pdf">www.consumerfinance.gov/f/201504\_cfpb\_summary\_your-rights-under-fcra.pdf</a>, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Avenue NW, Washington, DC 20580.

For New York residents, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224; 1-800-771-7755; and https://ag.ny.gov.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699; 1-877-566-7226 or 1-919-716-6000; and <a href="www.ncdoj.gov">www.ncdoj.gov</a>.

For Rhode Island residents, the Rhode Island Attorney General may be reached at: 150 South Main Street, Providence, RI 02903; 1-401-274-4400; and <a href="www.riag.ri.gov">www.riag.ri.gov</a>. Under Rhode Island law, individuals have the right to obtain any police report filed in regard to this event. There are approximately 14 Rhode Island residents that may be impacted by this event.

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