



October 3, 2025

Attorney General Peter F. Neronha
RI Office of the Attorney General
150 South Main Street
Providence, RI 02903

Re: Security Incident Notification

Dear Attorney General Neronha:

We are writing to inform you of a data security incident involving personal information maintained by Brightstar Global Solutions Corporation (the "Company"). Please note that at the time of the incident, and prior to July 1, 2025, Brightstar Global Solutions Corporation operated as a unified business with portions of IGT under the name International Game Technology ("IGT"), and subsequently separated. This incident involved personal information maintained by IGT related to 6,354 Rhode Island residents. By providing this notice, the Company does not waive any rights or defenses regarding the applicability of Rhode Island law.

On November 17, 2024, the Company discovered that an unauthorized third party gained access to certain of its internal corporate systems. Upon discovery, the Company took immediate action to resecure the impacted systems, investigate the incident, and report the incident to law enforcement and certain regulators. As part of the Company's investigation, the Company conducted a detailed review of impacted data to determine what personal information was involved in accordance with applicable laws. On August 21, the Company finalized its time-intensive data mining process, which required a complex, multi-stage analysis of large volumes of data, including unstructured data, that necessitated both automated and manual review processes. The affected data was located across multiple servers in various jurisdictions. Notice will be provided to affected individuals to let them know that the incident involved some of their personal information.

Information that was available through the Company's impacted systems included, in part or whole, the individual's name, contact information, date of birth, government identification documents or government identification number such as driver's license number, Social Security number or other tax identifier, financial account information, health data, and other information individuals may have provided to us or that we collected in connection with their relationship with the Company or a lottery supported by the Company or a gaming venue supported by IGT.

The Company continues to monitor its systems and has introduced additional measures to further enhance its security defenses. As a precautionary measure, the Company is also providing credit monitoring to affected individuals through Kroll.

If you have any questions, please do not hesitate to contact me.

Sincerely,

Macaire Piscione
Associate General Counsel
macaire.piscione@brightstarlottery.com